

City of Vista

Quarterly Animal Services Report



2ND QUARTER • October 1 - December 31, 2025



**Vista Total
Animals Helped 845**

**ANIMALS SHELTERED 308
COMMUNITY SERVICES* 537**

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 117 Owner Surrender: 25 Transfer In: 0 Seizure: 15

INCOMING CATS

Stray: 108 Owner Surrender: 18 Transfer In: 3 Seizure: 4

INCOMING OTHER

Stray: 17 Owner Surrender: 1 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 92.7%*

*Organization wide

OUTGOING DOGS

Adopted: 76 Returned to Owner: 48 Transferred Out: 15 Euthanized: 14 Other: 6
Average Length of Stay: 19.4 days

OUTGOING CATS

Adopted: 116 Returned to Owner: 8 Transferred Out: 16 Euthanized: 6 Other: 3
Average Length of Stay: 22.5 days

OUTGOING OTHER

Adopted: 10 Returned to Owner: 3 Transferred Out: 2 Euthanized: 1 Other: 0
Average Length of Stay: 21.0 days

Licensing, Medical & Community Services

LICENSES: 576 **TOTAL VACCINATIONS: 563** **RABIES: 184** **RABIES/FVRCP: 45** **DISTEMPER/FVRCP: 237**

MICROCHIPS: 71 **COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 387**

COMMUNITY SPAY/NEUTER SURGERIES: 130 **SHELTER SPAY/NEUTER SURGERIES: 157**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 37

Average Response Time: 12 minutes

Priority 2: 29

Average Response Time: 3 hours

Priority 3: 5

Average Response Time: 5 hours

Priority 4: 58

Average Response Time: 33 hours

Priority 5: 122

Average Response Time: 16 hours

Total Calls: 251

BITE REPORTS: 34

NOTICE OF COMPLAINTS: 32

CITATIONS: 1

PARK PATROLS: 2

NOISE COMPLAINT CALLS: 20



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 98.5%* **TOTAL: 550**

Outstanding / Very Likely To Recommend: 497

Above Expectations / Likely To Recommend: 40

Met Expectations / May Recommend: 5

Below Expectations / Unlikely To Recommend: 6

Did Not Meet Expectations / Very Unlikely To Recommend: 2

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)