

City of Solana Beach

Quarterly Animal Services Report



2ND QUARTER • October 1 - December 31, 2025



Solana Beach Total Animals Helped **10**

ANIMALS SHELTERED 6

COMMUNITY SERVICES* 4

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 3 Owner Surrender: 0 Transfer In: 0 Seizure: 1

INCOMING CATS

Stray: 1 Owner Surrender: 1 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 0 Owner Surrender: 0 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 92.7%*

*Organization wide

OUTGOING DOGS

Adopted: 0 Returned to Owner: 3 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 1.1 days

OUTGOING CATS

Adopted: 1 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 25.2 days

OUTGOING OTHER

Adopted: 0 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: N/A

Licensing, Medical & Community Services

LICENSES: 107 **TOTAL VACCINATIONS: 4** **RABIES: 1** **RABIES/FVRCP: 0** **DISTEMPER/FVRCP: 3**

MICROCHIPS: 0 **COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 3**

COMMUNITY SPAY/NEUTER SURGERIES: 1 **SHELTER SPAY/NEUTER SURGERIES: 1**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 7

Average Response Time: 14 minutes

Priority 2: 0

Average Response Time: N/A

Priority 3: 1

Average Response Time: 1 hour

Priority 4: 5

Average Response Time: 17 hours

Priority 5: 14

Average Response Time: 2 hours

Total Calls: 27

BITE REPORTS: 2 **NOTICE OF COMPLAINTS: 3** **CITATIONS: 0**

PARK PATROLS: 12 **NOISE COMPLAINT CALLS: 1**



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 98.5%* **TOTAL: 550**

Outstanding / Very Likely To Recommend: 497 **Above Expectations / Likely To Recommend: 40**

Met Expectations / May Recommend: 5

Below Expectations / Unlikely To Recommend: 6 **Did Not Meet Expectations / Very Unlikely To Recommend: 2**

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)