

City of Santee

Quarterly Animal Services Report

2ND QUARTER • October 1 - December 31, 2025



**Santee Total
Animals Helped 277**

**ANIMALS SHELTERED 91
COMMUNITY SERVICES* 186**

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 34 Owner Surrender: 19 Transfer In: 0 Seizure: 2

INCOMING CATS

Stray: 17 Owner Surrender: 11 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 3 Owner Surrender: 5 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 92.7%*

*Organization wide

OUTGOING DOGS

Adopted: 32 Returned to Owner: 18 Transferred Out: 4 Euthanized: 2 Other: 0
Average Length of Stay: 16.5 days

OUTGOING CATS

Adopted: 25 Returned to Owner: 1 Transferred Out: 0 Euthanized: 1 Other: 1
Average Length of Stay: 12.4 days

OUTGOING OTHER

Adopted: 14 Returned to Owner: 0 Transferred Out: 2 Euthanized: 0 Other: 0
Average Length of Stay: 41.8 days

Licensing, Medical & Community Services

LICENSES: 521 **TOTAL VACCINATIONS: 211** **RABIES: 91** **RABIES/FVRCP: 0** **DISTEMPER/FVRCP: 88**

MICROCHIPS: 11 **COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 140**

COMMUNITY SPAY/NEUTER SURGERIES: 29 **SHELTER SPAY/NEUTER SURGERIES: 37**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 35

Average Response Time: 11 minutes

Priority 2: 21

Average Response Time: 24 minutes

Priority 3: 2

Average Response Time: 27 hours

Priority 4: 32

Average Response Time: 251 hours

Priority 5: 40

Average Response Time: 32 hours

Total Calls: 130

BITE REPORTS: 11

NOTICE OF COMPLAINTS: 11

CITATIONS: 0

PARK PATROLS: 9

NOISE COMPLAINT CALLS: 12



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 98.5%* **TOTAL: 550**

Outstanding / Very Likely To Recommend: 497

Above Expectations / Likely To Recommend: 40

Met Expectations / May Recommend: 5

Below Expectations / Unlikely To Recommend: 6

Did Not Meet Expectations / Very Unlikely To Recommend: 2

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)