

City of San Marcos

Quarterly Animal Services Report



2ND QUARTER • October 1 - December 31, 2025



San Marcos Total Animals Helped

349

ANIMALS SHELTERED 110

COMMUNITY SERVICES* 239

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 29 Owner Surrender: 9 Transfer In: 0 Seizure: 3

INCOMING CATS

Stray: 46 Owner Surrender: 13 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 5 Owner Surrender: 1 Transfer In: 0 Seizure: 4

LIVE RELEASE RATE: 92.7%*

*Organization wide

OUTGOING DOGS

Adopted: 23 Returned to Owner: 13 Transferred Out: 2 Euthanized: 6 Other: 0

Average Length of Stay: 24.2 days

OUTGOING CATS

Adopted: 60 Returned to Owner: 9 Transferred Out: 0 Euthanized: 4 Other: 0

Average Length of Stay: 18.5 days

OUTGOING OTHER

Adopted: 3 Returned to Owner: 0 Transferred Out: 1 Euthanized: 1 Other: 1

Average Length of Stay: 10.8 days

Licensing, Medical & Community Services

LICENSES: 510 **TOTAL VACCINATIONS: 263** **RABIES: 100** **RABIES/FVRCP: 2** **DISTEMPER/FVRCP: 130**

MICROCHIPS: 32 **COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 172**

COMMUNITY SPAY/NEUTER SURGERIES: 57 **SHELTER SPAY/NEUTER SURGERIES: 54**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 34

Average Response Time: 17 minutes

Priority 2: 19

Average Response Time: 36 minutes

Priority 3: 5

Average Response Time: 10.5 hours

Priority 4: 33

Average Response Time: 61 hours

Priority 5: 111

Average Response Time: 10 hours

Total Calls: 202

BITE REPORTS: 6

NOTICE OF COMPLAINTS: 18

CITATIONS: 2

PARK PATROLS: 2

NOISE COMPLAINT CALLS: 17



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 98.5%* **TOTAL: 550**

Outstanding / Very Likely To Recommend: 497

Above Expectations / Likely To Recommend: 40

Met Expectations / May Recommend: 5

Below Expectations / Unlikely To Recommend: 6

Did Not Meet Expectations / Very Unlikely To Recommend: 2

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)