

City of Poway

Quarterly Animal Services Report



2ND QUARTER • October 1 - December 31, 2025



Poway Total Animals Helped **91**

ANIMALS SHELTERED 25
COMMUNITY SERVICES* 66

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 9 Owner Surrender: 1 Transfer In: 0 Seizure: 6

INCOMING CATS

Stray: 4 Owner Surrender: 1 Transfer In: 0 Seizure: 1

INCOMING OTHER

Stray: 2 Owner Surrender: 1 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 92.7%*

*Organization wide

OUTGOING DOGS

Adopted: 3 Returned to Owner: 10 Transferred Out: 0 Euthanized: 1 Other: 0

Average Length of Stay: 3.5 days

OUTGOING CATS

Adopted: 5 Returned to Owner: 2 Transferred Out: 0 Euthanized: 1 Other: 0

Average Length of Stay: 22.9 days

OUTGOING OTHER

Adopted: 2 Returned to Owner: 1 Transferred Out: 1 Euthanized: 0 Other: 0

Average Length of Stay: 94.9 days

Licensing, Medical & Community Services

LICENSES: 501 **TOTAL VACCINATIONS: 77** **RABIES: 29** **RABIES/FVRCP: 0** **DISTEMPER/FVRCP: 29**

MICROCHIPS: 10 **COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 49**

COMMUNITY SPAY/NEUTER SURGERIES: 13 **SHELTER SPAY/NEUTER SURGERIES: 6**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 15

Average Response Time: 11 minutes

Priority 2: 11

Average Response Time: 1 hour

Priority 3: 1

Average Response Time: 23 hours

Priority 4: 13

Average Response Time: 54 hours

Priority 5: 39

Average Response Time: 10 hours

Total Calls: 79

BITE REPORTS: 10

NOTICE OF COMPLAINTS: 12

CITATIONS: 0

PARK PATROLS: 6

NOISE COMPLAINT CALLS: 13



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 98.5%* **TOTAL: 550**

Outstanding / Very Likely To Recommend: 497

Above Expectations / Likely To Recommend: 40

Met Expectations / May Recommend: 5

Below Expectations / Unlikely To Recommend: 6

Did Not Meet Expectations / Very Unlikely To Recommend: 2

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)