

City of La Mesa

Quarterly Animal Services Report



2ND QUARTER • October 1 - December 31, 2025



La Mesa Total Animals Helped **411**

ANIMALS SHELTERED 127
COMMUNITY SERVICES* 284

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 42 Owner Surrender: 9 Transfer In: 1 Seizure: 40

INCOMING CATS

Stray: 15 Owner Surrender: 9 Transfer In: 0 Seizure: 4

INCOMING OTHER

Stray: 6 Owner Surrender: 1 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 92.7%*

*Organization wide

OUTGOING DOGS

Adopted: 33 Returned to Owner: 23 Transferred Out: 1 Euthanized: 6 Other: 1
Average Length of Stay: 15.9 days

OUTGOING CATS

Adopted: 23 Returned to Owner: 6 Transferred Out: 0 Euthanized: 5 Other: 0
Average Length of Stay: 19.4 days

OUTGOING OTHER

Adopted: 3 Returned to Owner: 1 Transferred Out: 0 Euthanized: 1 Other: 0
Average Length of Stay: 32.0 days

Licensing, Medical & Community Services

LICENSES: 410 **TOTAL VACCINATIONS: 315** **RABIES: 120** **RABIES/FVRCP: 5** **DISTEMPER/FVRCP: 141**

MICROCHIPS: 42 **COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 209**

COMMUNITY SPAY/NEUTER SURGERIES: 52 **SHELTER SPAY/NEUTER SURGERIES: 34**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 35

Average Response Time: 16 minutes

Priority 2: 27

Average Response Time: 1.5 hours

Priority 3: 5

Average Response Time: 165 hours

Priority 4: 45

Average Response Time: 210 hours

Priority 5: 113

Average Response Time: 17 hours

Total Calls: 225

BITE REPORTS: 16

NOTICE OF COMPLAINTS: 19

CITATIONS: 1

PARK PATROLS: 22

NOISE COMPLAINT CALLS: 24



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 98.5%* **TOTAL: 550**

Outstanding / Very Likely To Recommend: 497

Above Expectations / Likely To Recommend: 40

Met Expectations / May Recommend: 5

Below Expectations / Unlikely To Recommend: 6

Did Not Meet Expectations / Very Unlikely To Recommend: 2

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)