

City of Imperial Beach

Quarterly Animal Services Report



2ND QUARTER • October 1 - December 31, 2025



**Imperial Beach Total
Animals Helped** **157**

ANIMALS SHELTERED 87
COMMUNITY SERVICES* 70

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 38 Owner Surrender: 7 Transfer In: 0 Seizure: 1

INCOMING CATS

Stray: 21 Owner Surrender: 18 Transfer In: 0 Seizure: 1

INCOMING OTHER

Stray: 0 Owner Surrender: 1 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 92.7%*

*Organization wide

OUTGOING DOGS

Adopted: 14 Returned to Owner: 17 Transferred Out: 1 Euthanized: 4 Other: 0
Average Length of Stay: 10.3 days

OUTGOING CATS

Adopted: 27 Returned to Owner: 2 Transferred Out: 0 Euthanized: 5 Other: 1
Average Length of Stay: 13.5 days

OUTGOING OTHER

Adopted: 1 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 0
Average Length of Stay: 7.0 days

Licensing, Medical & Community Services

LICENSES: 111 **VACCINATIONS: 72** **RABIES: 33** **RABIES/FVRCP: 5** **DISTEMPER/FVRCP: 28**

MICROCHIPS: 7 **COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 47**

COMMUNITY SPAY/NEUTER SURGERIES: 16 **SHELTER SPAY/NEUTER SURGERIES: 48**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 35

Average Response Time: 20 minutes

Priority 2: 21

Average Response Time: 30 minutes

Priority 3: 2

Average Response Time: 152 hours

Priority 4: 11

Average Response Time: 279.5 hours

Priority 5: 88

Average Response Time: 8 hours

Total Calls: 157

BITE REPORTS: 0

NOTICE OF COMPLAINTS: 4

CITATIONS: 0

PARK PATROLS: 47

NOISE COMPLAINT CALLS: 9



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 98.5%* **TOTAL: 550**

Outstanding / Very Likely To Recommend: 497

Above Expectations / Likely To Recommend: 40

Met Expectations / May Recommend: 5

Below Expectations / Unlikely To Recommend: 6

Did Not Meet Expectations / Very Unlikely To Recommend: 2

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)