

# City of El Cajon

## Quarterly Animal Services Report



2ND QUARTER • October 1 - December 31, 2025



## El Cajon Total Animals Helped **1,169**

**ANIMALS SHELTERED 452**  
**COMMUNITY SERVICES\* 717**

\*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO  
CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON  
CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO  
CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE  
CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Sheltered & Outgoing Animals

## INCOMING DOGS

Stray: 177 Owner Surrender: 49 Transfer In: 0 Seizure: 12

## INCOMING CATS

Stray: 105 Owner Surrender: 69 Transfer In: 0 Seizure: 4

## INCOMING OTHER

Stray: 19 Owner Surrender: 17 Transfer In: 0 Seizure: 0

**LIVE RELEASE RATE: 92.7%\***

\*Organization wide

## OUTGOING DOGS

Adopted: 137 Returned to Owner: 70 Transferred Out: 9 Euthanized: 19 Other: 3  
Average Length of Stay: 15.9 days

## OUTGOING CATS

Adopted: 170 Returned to Owner: 15 Transferred Out: 14 Euthanized: 12 Other: 0  
Average Length of Stay: 21.5 days

## OUTGOING OTHER

Adopted: 31 Returned to Owner: 1 Transferred Out: 5 Euthanized: 4 Other: 1  
Average Length of Stay: 32.0 days

# Licensing, Medical & Community Services

**LICENSES: 467**    **TOTAL VACCINATIONS: 758**    **RABIES: 297**    **RABIES/FVRCP: 1**    **DISTEMPER/FVRCP: 384**

**MICROCHIPS: 71**    **COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 510**

**COMMUNITY SPAY/NEUTER SURGERIES: 146**    **SHELTER SPAY/NEUTER SURGERIES: 230**

# Humane Law Enforcement

## ENFORCEMENT ACTIVITIES

**Priority 1: 45**

Average Response Time: 11 minutes

**Priority 2: 38**

Average Response Time: 2 hours

**Priority 3: 11**

Average Response Time: 51 hours

**Priority 4: 70**

Average Response Time: 184 hours

**Priority 5: 99**

Average Response Time: 42 hours

**Total Calls: 263**

**BITE REPORTS: 37**

**NOTICE OF COMPLAINTS: 23**

**CITATIONS: 1**

**PARK PATROLS: 1**

**NOISE COMPLAINT CALLS: 18**



# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 98.5%\***    **TOTAL: 550**

**Outstanding / Very Likely To Recommend: 497**

**Above Expectations / Likely To Recommend: 40**

**Met Expectations / May Recommend: 5**

**Below Expectations / Unlikely To Recommend: 6**

**Did Not Meet Expectations / Very Unlikely To Recommend: 2**

\*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)