

# City of Del Mar

## Quarterly Animal Services Report



2ND QUARTER • October 1 - December 31, 2025



## Del Mar Total Animals Helped **18**

**ANIMALS SHELTERED 2**  
**COMMUNITY SERVICES\* 16**

\*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO  
CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON  
CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO  
CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE  
CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Sheltered & Outgoing Animals

## INCOMING DOGS

Stray: 1 Owner Surrender: 0 Transfer In: 0 Seizure: 0

## INCOMING CATS

Stray: 0 Owner Surrender: 0 Transfer In: 0 Seizure: 0

## INCOMING OTHER

Stray: 0 Owner Surrender: 1 Transfer In: 0 Seizure: 0

**LIVE RELEASE RATE: 92.7%\***

\*Organization wide

## OUTGOING DOGS

Adopted: 0 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: N/A

## OUTGOING CATS

Adopted: 0 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: N/A

## OUTGOING OTHER

Adopted: 2 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 23.5 days

# Licensing, Medical & Community Services

**LICENSES: 103**    **TOTAL VACCINATIONS: 21**    **RABIES: 9**    **RABIES/FVRCP: 0**    **DISTEMPER/FVRCP: 9**

**MICROCHIPS: 2**    **COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 12**

**COMMUNITY SPAY/NEUTER SURGERIES: 3**    **SHELTER SPAY/NEUTER SURGERIES: 0**

# Humane Law Enforcement

## ENFORCEMENT ACTIVITIES

**Priority 1: 12**

Average Response Time: 14 minutes

**Priority 2: 4**

Average Response Time: 26 minutes

**Priority 3: 0**

Average Response Time: N/A

**Priority 4: 6**

Average Response Time: 25 hours

**Priority 5: 14**

Average Response Time: 48 minutes

**Total Calls: 36**

**BITE REPORTS: 3**

**NOTICE OF COMPLAINTS: 2**

**CITATIONS: 0**

**PARK PATROLS: 11**

**NOISE COMPLAINT CALLS: 0**



# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 98.5%\***    **TOTAL: 550**

**Outstanding / Very Likely To Recommend: 497**

**Above Expectations / Likely To Recommend: 40**

**Met Expectations / May Recommend: 5**

**Below Expectations / Unlikely To Recommend: 6**

**Did Not Meet Expectations / Very Unlikely To Recommend: 2**

\*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)