

City of Carlsbad

Quarterly Animal Services Report



2ND QUARTER • October 1 – December 31, 2025



Carlsbad Total Animals Helped **295**

ANIMALS SHELTERED 87
COMMUNITY SERVICES* 208

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 30 Owner Surrender: 7 Transfer In: 0 Seizure: 5

INCOMING CATS

Stray: 23 Owner Surrender: 13 Transfer In: 0 Seizure: 2

INCOMING OTHER

Stray: 4 Owner Surrender: 2 Transfer In: 0 Seizure: 1

LIVE RELEASE RATE: 92.7%*

*Organization wide

OUTGOING DOGS

Adopted: 13 Returned to Owner: 22 Transferred Out: 7 Euthanized: 3 Other: 0

Average Length of Stay: 11.2 days

OUTGOING CATS

Adopted: 33 Returned to Owner: 5 Transferred Out: 5 Euthanized: 3 Other: 0

Average Length of Stay: 29.1 days

OUTGOING OTHER

Adopted: 4 Returned to Owner: 0 Transferred Out: 1 Euthanized: 2 Other: 0

Average Length of Stay: 39.5 days

Licensing, Medical & Community Services

LICENSES: 945 **TOTAL VACCINATIONS: 250** **RABIES: 86** **RABIES/FVRCP: 1** **DISTEMPER/FVRCP: 102**

MICROCHIPS: 32 **COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 159**

COMMUNITY SPAY/NEUTER SURGERIES: 38 **SHELTER SPAY/NEUTER SURGERIES: 25**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 57

Average Response Time: 13 minutes

Priority 2: 29

Average Response Time: 55 minutes

Priority 3: 8

Average Response Time: 7 hours

Priority 4: 49

Average Response Time: 21 hours

Priority 5: 77

Average Response Time: 3 hours

Total Calls: 220

BITE REPORTS: 31

NOTICE OF COMPLAINTS: 26

CITATIONS: 0

PARK PATROLS: 8

NOISE COMPLAINT CALLS: 23



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 98.5%* **TOTAL: 550**

Outstanding / Very Likely To Recommend: 497

Above Expectations / Likely To Recommend: 40

Met Expectations / May Recommend: 5

Below Expectations / Unlikely To Recommend: 6

Did Not Meet Expectations / Very Unlikely To Recommend: 2

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)