

City of Solana Beach

Quarterly Animal Services Report



1ST QUARTER • July 1 - September 30, 2025



Solana Beach Total Animals Helped **23**

ANIMALS SHELTERED 9

COMMUNITY SERVICES* 14

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 3 Owner Surrender: 0 Transfer In: 0 Seizure: 0

INCOMING CATS

Stray: 5 Owner Surrender: 1 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 0 Owner Surrender: 0 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 90.0%*

*Organization wide

OUTGOING DOGS

Adopted: 1 Returned to Owner: 2 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 2.8 days

OUTGOING CATS

Adopted: 5 Returned to Owner: 1 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 25.5 days

OUTGOING OTHER

Adopted: 0 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: N/A

Licensing, Medical & Community Services

LICENSES: 136 **TOTAL VACCINATIONS: 26** **RABIES: 6** **RABIES/FVRCP: 0** **DISTEMPER/FVRCP: 11**

MICROCHIPS: 3 **COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 13**

COMMUNITY SPAY/NEUTER SURGERIES: 0 **SHELTER SPAY/NEUTER SURGERIES: 5**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 14

Average Response Time: 19 minutes

Priority 2: 9

Average Response Time: 38 minutes

Priority 3: 1

Average Response Time: 23 hours

Priority 4: 2

Average Response Time: 20 hours

Priority 5: 26

Average Response Time: 23 minutes

Total Calls: 52

BITE REPORTS: 3

NOTICE OF COMPLAINTS: 2

CITATIONS: 0

PARK PATROLS: 23

NOISE COMPLAINT CALLS: 0



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 99.3%* **TOTAL: 582**

Outstanding / Very Likely To Recommend: 527

Above Expectations / Likely To Recommend: 44

Met Expectations / May Recommend: 7

Below Expectations / Unlikely To Recommend: 1

Did Not Meet Expectations / Very Unlikely To Recommend: 3

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)