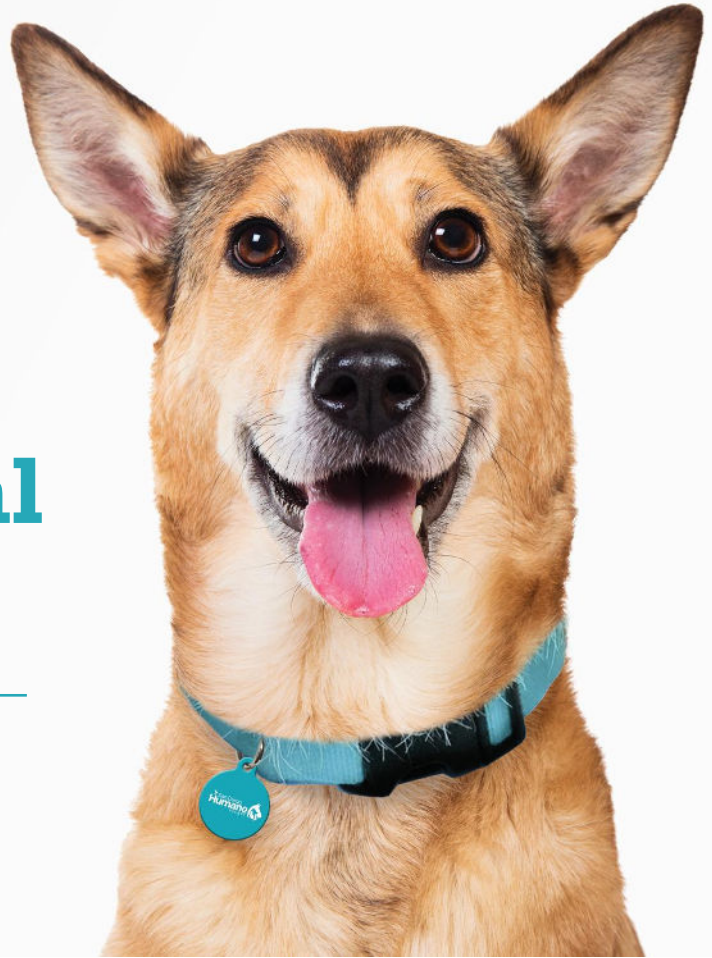


City of Santee

Quarterly Animal Services Report



1ST QUARTER • July 1 - September 30, 2025



**Santee Total
Animals Helped 306**

**ANIMALS SHELTERED 104
COMMUNITY SERVICES* 202**

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 40 Owner Surrender: 7 Transfer In: 0 Seizure: 5

INCOMING CATS

Stray: 20 Owner Surrender: 11 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 15 Owner Surrender: 6 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 90.0%*

*Organization wide

OUTGOING DOGS

Adopted: 18 Returned to Owner: 27 Transferred Out: 1 Euthanized: 3 Other: 0
Average Length of Stay: 11.6 days

OUTGOING CATS

Adopted: 30 Returned to Owner: 5 Transferred Out: 0 Euthanized: 5 Other: 0
Average Length of Stay: 29.8 days

OUTGOING OTHER

Adopted: 12 Returned to Owner: 0 Transferred Out: 2 Euthanized: 1 Other: 1
Average Length of Stay: 16.5 days

Licensing, Medical & Community Services

LICENSES: 558 **TOTAL VACCINATIONS: 229** **RABIES: 74** **RABIES/FVRCP: 0** **DISTEMPER/FVRCP: 125**

MICROCHIPS: 17 **COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 160**

COMMUNITY SPAY/NEUTER SURGERIES: 21 **SHELTER SPAY/NEUTER SURGERIES: 36**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 60

Average Response Time: 19 minutes

Priority 2: 17

Average Response Time: 6 hours

Priority 3: 3

Average Response Time: 58 minutes

Priority 4: 41

Average Response Time: 253 hours

Priority 5: 62

Average Response Time: 24 hours

Total Calls: 183

BITE REPORTS: 5

NOTICE OF COMPLAINTS: 12

CITATIONS: 0

PARK PATROLS: 22

NOISE COMPLAINT CALLS: 7



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 99.3%* **TOTAL: 582**

Outstanding / Very Likely To Recommend: 527

Above Expectations / Likely To Recommend: 44

Met Expectations / May Recommend: 7

Below Expectations / Unlikely To Recommend: 1

Did Not Meet Expectations / Very Unlikely To Recommend: 3

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)