

City of San Marcos

Quarterly Animal Services Report



1ST QUARTER • July 1 - September 30, 2025



**San Marcos Total
Animals Helped 444**

ANIMALS SHELTERED 144

COMMUNITY SERVICES* 300

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 43 Owner Surrender: 14 Transfer In: 0 Seizure: 8

INCOMING CATS

Stray: 39 Owner Surrender: 28 Transfer In: 0 Seizure: 1

INCOMING OTHER

Stray: 10 Owner Surrender: 0 Transfer In: 0 Seizure: 1

LIVE RELEASE RATE: 90.0%*

*Organization wide

OUTGOING DOGS

Adopted: 28 Returned to Owner: 29 Transferred Out: 3 Euthanized: 2 Other: 0

Average Length of Stay: 11.0 days

OUTGOING CATS

Adopted: 51 Returned to Owner: 4 Transferred Out: 1 Euthanized: 3 Other: 1

Average Length of Stay: 25.2 days

OUTGOING OTHER

Adopted: 8 Returned to Owner: 2 Transferred Out: 0 Euthanized: 1 Other: 1

Average Length of Stay: 15.3 days

Licensing, Medical & Community Services

LICENSES: 628 **TOTAL VACCINATIONS: 375** **RABIES: 142** **RABIES/FVRCP: 0** **DISTEMPER/FVRCP: 181**

MICROCHIPS: 45 **COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 249**

COMMUNITY SPAY/NEUTER SURGERIES: 31 **SHELTER SPAY/NEUTER SURGERIES: 71**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 57

Average Response Time: 23 minutes

Priority 2: 21

Average Response Time: 40 minutes

Priority 3: 11

Average Response Time: 9.5 hours

Priority 4: 37

Average Response Time: 30.5 hours

Priority 5: 138

Average Response Time: 12 hours

Total Calls: 264

BITE REPORTS: 22

NOTICE OF COMPLAINTS: 32

CITATIONS: 1

PARK PATROLS: 5

NOISE COMPLAINT CALLS: 5



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 99.3%* **TOTAL: 582**

Outstanding / Very Likely To Recommend: 527

Above Expectations / Likely To Recommend: 44

Met Expectations / May Recommend: 7

Below Expectations / Unlikely To Recommend: 1

Did Not Meet Expectations / Very Unlikely To Recommend: 3

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)