

City of San Diego

Quarterly Animal Services Report



1ST QUARTER • July 1 – September 30, 2025

Total Animals Helped 11,152

STRAY ANIMALS 3,553

Dog: 1,522 Cat: 1,894 Other: 137

OWNER SURRENDERED ANIMALS 943

Dog: 471 Cat: 400 Other: 72

TRANSFERRED IN ANIMALS 28

Dog: 8 Cat: 20 Other: 0

HUMANE LAW ENFORCEMENT* 242

Dog: 199 Cat: 42 Other: 1

*Includes seizures, emergency boarding and abandoned animals



SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Disposition of San Diego Animals

ADOPTED: 3,118

Dog: 1,099 Cat: 1,868 Other: 151

TRANSFERRED OUT: 308

Dog: 162 Cat: 122 Other: 24

AVERAGE LENGTH OF STAY: 19.5 days

Dog: 16.6 Cat: 20.6 Other: 36.6

LIVE RELEASE RATE: 90.0%*

*Organization wide

RECLAIMED: 782

Dog: 667 Cat: 105 Other: 10

EUTHANIZED: 472

Dog: 171 Cat: 289 Other: 12

*Includes euthanasia by offsite vets

OTHER OUTCOMES: 49

Dog: 8 Cat: 30 Other: 11

*Unassisted death, other

COMMUNITY CATS RETURNED: 881



Licensing

TOTAL LICENSE: 9,503

Average processing time: 0.9 days

NEW LICENSE: 4,378

RENEWED LICENSE: 5,125

RABIES EXEMPTION: 25

SERVICE DOG LICENSE: 11

RECENT ADOPTION: 734

REPLACEMENT TAG: 1,017

Medical and Community Services

MEDICAL SERVICES

SHELTER SPAY/NEUTER: 2,570

COMMUNITY SPAY/NEUTER: 1,342

VACCINATIONS AND MICROCHIPS

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 4,676

MICROCHIPS: 791

TOTAL VACCINATIONS: 6,759

RABIES: 2,455

RABIES/FVRCP: 414

DISTEMPER/FVRCP: 2,944

COMMUNITY ENGAGEMENT PROGRAMS

NUMBER OF PROGRAMS: 74

NUMBER OF COMMUNITY MEMBERS IMPACTED: 28,582

MEALS FOR PET FAMILIES IN NEED: 244,690

MEALS FOR RESCUE PARTNERS: 21,109

Field Services/Dispatch Statistics

ENFORCEMENT ACTIVITIES

Priority 1: 1,377

Average Response Time: 21 minutes

Priority 2: 821

Average Response Time: 6 hours

Priority 3: 181

Average Response Time: 106.5 hours

Priority 4: 924

Average Response Time: 300 hours

Priority 5: 1,829

Average Response Time: 40 hours

Total Calls: 5,132

CRIMINAL CASES

REFERRED TO DISTRICT ATTORNEY (FELONY): 5

REFERRED TO CITY ATTORNEY (MISDEMEANOR): 5

OTHER

DANGEROUS DOG HEARINGS: 4

Declared Dangerous: 4 Unfounded: 0

KENNEL INSPECTIONS: 9

New Kennel Inspections: 1 Renewed Kennel Inspections: 8

PARK PATROLS: 263

NOTICE OF COMPLAINTS: 442

BITE REPORTS: 212

CITATIONS: 42



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 99.3%* TOTAL: 582

Outstanding / Very Likely To Recommend: 527

Above Expectations / Likely To Recommend: 44

Met Expectations / May Recommend: 7

Below Expectations / Unlikely To Recommend: 1

Did Not Meet Expectations / Very Unlikely To Recommend: 3

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)

Facilities

SAN DIEGO BUILDING MAINTENANCE

New Maintenance Requests: 121 Maintenance Requests Completed: 103

Maintenance Requests Pending, Denied or In Progress: 19

Project Wildlife

WILDLIFE INTAKE: 1,373

