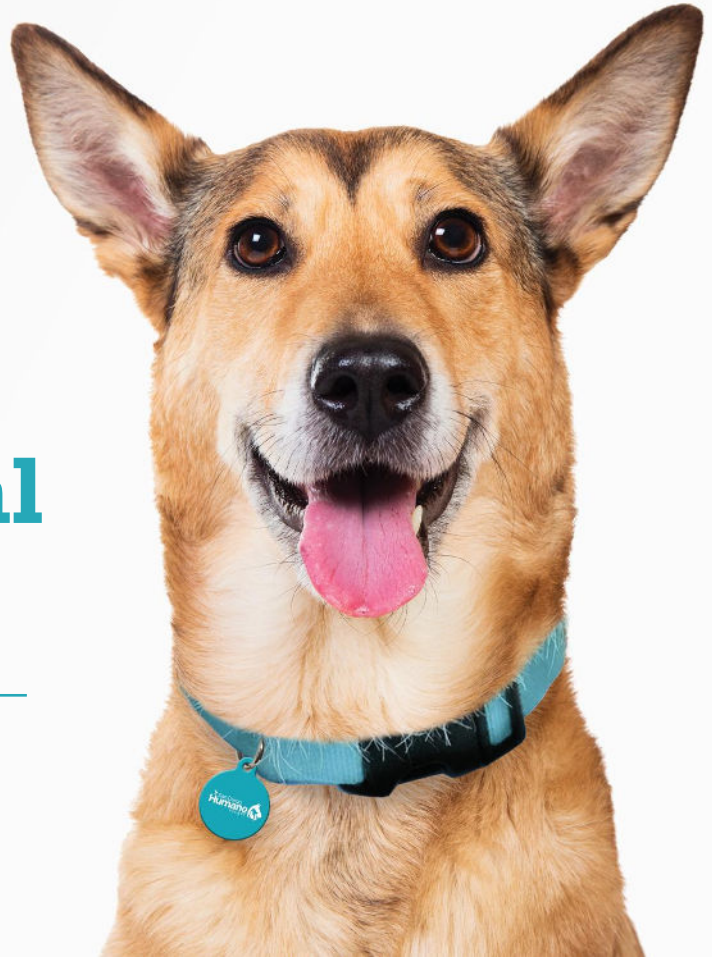


City of Poway

Quarterly Animal Services Report



1ST QUARTER • July 1 - September 30, 2025



Poway Total Animals Helped **149**

ANIMALS SHELTERED 40
COMMUNITY SERVICES* 109

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 10 Owner Surrender: 6 Transfer In: 0 Seizure: 1

INCOMING CATS

Stray: 16 Owner Surrender: 6 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 1 Owner Surrender: 0 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 90.0%*

*Organization wide

OUTGOING DOGS

Adopted: 14 Returned to Owner: 4 Transferred Out: 0 Euthanized: 1 Other: 0
Average Length of Stay: 13.6 days

OUTGOING CATS

Adopted: 15 Returned to Owner: 2 Transferred Out: 0 Euthanized: 2 Other: 0
Average Length of Stay: 9.0 days

OUTGOING OTHER

Adopted: 2 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 1
Average Length of Stay: 76.0 days

Licensing, Medical & Community Services

LICENSES: 511 **TOTAL VACCINATIONS: 130** **RABIES: 44** **RABIES/FVRCP: 1** **DISTEMPER/FVRCP: 56**

MICROCHIPS: 22 **COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 79**

COMMUNITY SPAY/NEUTER SURGERIES: 14 **SHELTER SPAY/NEUTER SURGERIES: 17**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 36

Average Response Time: 15 minutes

Priority 2: 11

Average Response Time: 2 hours

Priority 3: 1

Average Response Time: 1 hour

Priority 4: 23

Average Response Time: 26 hours

Priority 5: 80

Average Response Time: 20 hours

Total Calls: 151

BITE REPORTS: 12

NOTICE OF COMPLAINTS: 18

CITATIONS: 3

PARK PATROLS: 54

NOISE COMPLAINT CALLS: 5



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 99.3%* **TOTAL: 582**

Outstanding / Very Likely To Recommend: 527

Above Expectations / Likely To Recommend: 44

Met Expectations / May Recommend: 7

Below Expectations / Unlikely To Recommend: 1

Did Not Meet Expectations / Very Unlikely To Recommend: 3

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)