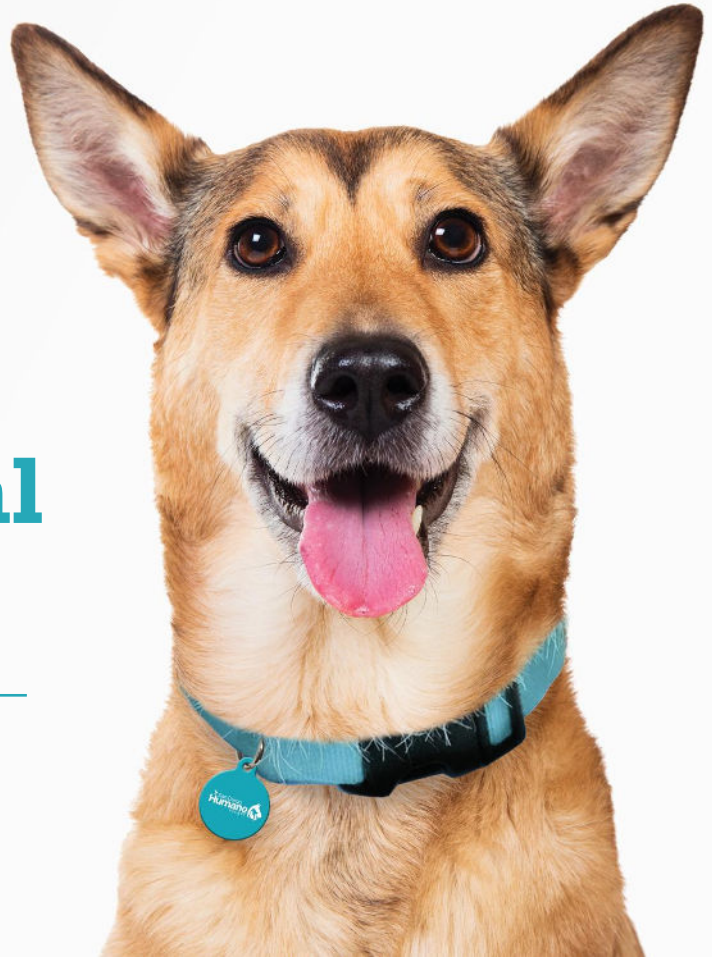


# City of La Mesa

## Quarterly Animal Services Report



1ST QUARTER • July 1 - September 30, 2025



## La Mesa Total Animals Helped **401**

**ANIMALS SHELTERED 129**  
**COMMUNITY SERVICES\* 272**

\*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO  
CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON  
CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO  
CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE  
CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Sheltered & Outgoing Animals

## INCOMING DOGS

Stray: 62 Owner Surrender: 13 Transfer In: 0 Seizure: 8

## INCOMING CATS

Stray: 27 Owner Surrender: 9 Transfer In: 0 Seizure: 0

## INCOMING OTHER

Stray: 5 Owner Surrender: 5 Transfer In: 0 Seizure: 0

**LIVE RELEASE RATE: 90.0%\***

\*Organization wide

## OUTGOING DOGS

Adopted: 34 Returned to Owner: 32 Transferred Out: 2 Euthanized: 7 Other: 1  
Average Length of Stay: 9.6 days

## OUTGOING CATS

Adopted: 38 Returned to Owner: 2 Transferred Out: 1 Euthanized: 5 Other: 1  
Average Length of Stay: 17.7 days

## OUTGOING OTHER

Adopted: 7 Returned to Owner: 0 Transferred Out: 1 Euthanized: 1 Other: 0  
Average Length of Stay: 40.0 days

# Licensing, Medical & Community Services

**LICENSES: 447**    **TOTAL VACCINATIONS: 297**    **RABIES: 107**    **RABIES/FVRCP: 1**    **DISTEMPER/FVRCP: 147**

**MICROCHIPS: 35**    **COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 207**

**COMMUNITY SPAY/NEUTER SURGERIES: 47**    **SHELTER SPAY/NEUTER SURGERIES: 61**

# Humane Law Enforcement

## ENFORCEMENT ACTIVITIES

**Priority 1: 48**

Average Response Time: 21 minutes

**Priority 2: 25**

Average Response Time: 3.5 hours

**Priority 3: 8**

Average Response Time: 32 hours

**Priority 4: 39**

Average Response Time: 247 hours

**Priority 5: 123**

Average Response Time: 27 hours

**Total Calls: 243**

**BITE REPORTS: 6**

**NOTICE OF COMPLAINTS: 26**

**CITATIONS: 8**

**PARK PATROLS: 32**

**NOISE COMPLAINT CALLS: 31**



# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 99.3%\***    **TOTAL: 582**

**Outstanding / Very Likely To Recommend: 527**

**Above Expectations / Likely To Recommend: 44**

**Met Expectations / May Recommend: 7**

**Below Expectations / Unlikely To Recommend: 1**

**Did Not Meet Expectations / Very Unlikely To Recommend: 3**

\*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)