

City of Encinitas

Quarterly Animal Services Report



1ST QUARTER • July 1 - September 30, 2025



Encinitas Total Animals Helped **148**

ANIMALS SHELTERED 54
COMMUNITY SERVICES* 94

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 18 Owner Surrender: 3 Transfer In: 0 Seizure: 6

INCOMING CATS

Stray: 15 Owner Surrender: 7 Transfer In: 0 Seizure: 1

INCOMING OTHER

Stray: 2 Owner Surrender: 2 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 90.0%*

*Organization wide

OUTGOING DOGS

Adopted: 12 Returned to Owner: 13 Transferred Out: 0 Euthanized: 5 Other: 0

Average Length of Stay: 13.7 days

OUTGOING CATS

Adopted: 20 Returned to Owner: 2 Transferred Out: 0 Euthanized: 1 Other: 0

Average Length of Stay: 21.2 days

OUTGOING OTHER

Adopted: 1 Returned to Owner: 0 Transferred Out: 1 Euthanized: 1 Other: 1

Average Length of Stay: 3.0 days

Licensing, Medical & Community Services

LICENSES: 623 **TOTAL VACCINATIONS: 116** **RABIES: 50** **RABIES/FVRCP: 0** **DISTEMPER/FVRCP: 49**

MICROCHIPS: 10 **COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 74**

COMMUNITY SPAY/NEUTER SURGERIES: 18 **SHELTER SPAY/NEUTER SURGERIES: 21**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 56

Average Response Time: 14 minutes

Priority 2: 28

Average Response Time: 1.5 hours

Priority 3: 7

Average Response Time: 5 hours

Priority 4: 36

Average Response Time: 15 hours

Priority 5: 201

Average Response Time: 13.5 hours

Total Calls: 328

BITE REPORTS: 20

NOTICE OF COMPLAINTS: 5

CITATIONS: 0

PARK PATROLS: 113

NOISE COMPLAINT CALLS: 3



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 99.3%* **TOTAL: 582**

Outstanding / Very Likely To Recommend: 527

Above Expectations / Likely To Recommend: 44

Met Expectations / May Recommend: 7

Below Expectations / Unlikely To Recommend: 1

Did Not Meet Expectations / Very Unlikely To Recommend: 3

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)