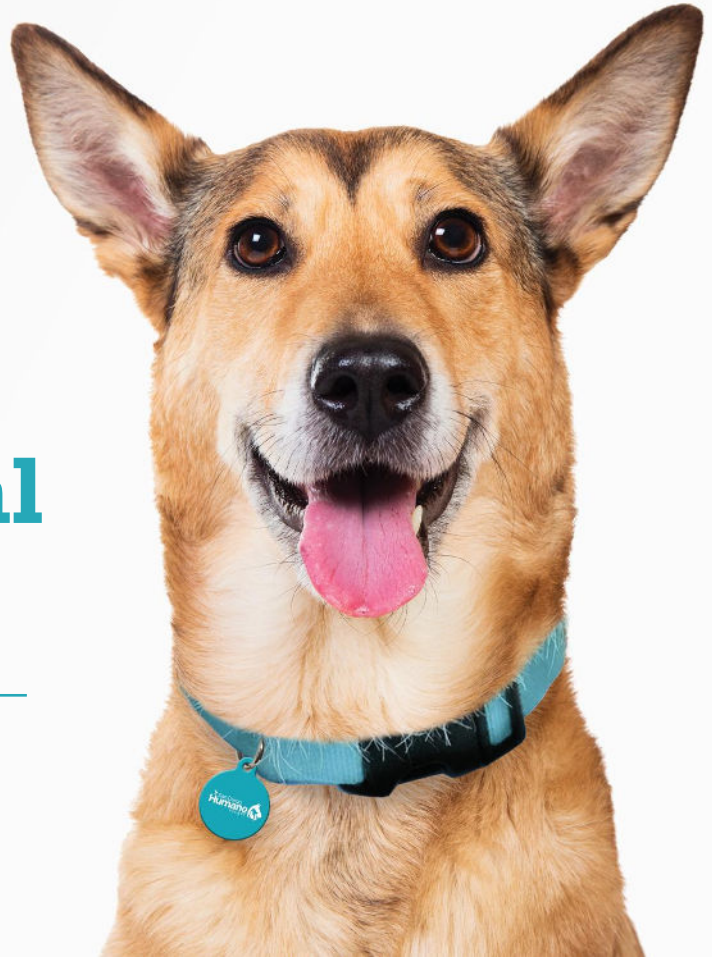


City of El Cajon

Quarterly Animal Services Report



1ST QUARTER • July 1 - September 30, 2025



El Cajon Total Animals Helped **1,439**

ANIMALS SHELTERED 596

COMMUNITY SERVICES* 843

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 184 Owner Surrender: 55 Transfer In: 0 Seizure: 14

INCOMING CATS

Stray: 212 Owner Surrender: 93 Transfer In: 0 Seizure: 2

INCOMING OTHER

Stray: 22 Owner Surrender: 14 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 90.0%*

*Organization wide

OUTGOING DOGS

Adopted: 163 Returned to Owner: 45 Transferred Out: 9 Euthanized: 23 Other: 0
Average Length of Stay: 16.4 days

OUTGOING CATS

Adopted: 264 Returned to Owner: 16 Transferred Out: 10 Euthanized: 40 Other: 2
Average Length of Stay: 16.2 days

OUTGOING OTHER

Adopted: 20 Returned to Owner: 1 Transferred Out: 4 Euthanized: 4 Other: 0
Average Length of Stay: 35.9 days

Licensing, Medical & Community Services

LICENSES: 546 **TOTAL VACCINATIONS: 962** **RABIES: 358** **RABIES/FVRCP: 2** **DISTEMPER/FVRCP: 482**

MICROCHIPS: 108 **COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 645**

COMMUNITY SPAY/NEUTER SURGERIES: 138 **SHELTER SPAY/NEUTER SURGERIES: 343**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 85

Average Response Time: 15 minutes

Priority 2: 51

Average Response Time: 14 hours

Priority 3: 10

Average Response Time: 11 hours

Priority 4: 82

Average Response Time: 336 hours

Priority 5: 94

Average Response Time: 44 hours

Total Calls: 322

BITE REPORTS: 17

NOTICE OF COMPLAINTS: 27

CITATIONS: 3

PARK PATROLS: 2

NOISE COMPLAINT CALLS: 16



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 99.3%* **TOTAL: 582**

Outstanding / Very Likely To Recommend: 527

Above Expectations / Likely To Recommend: 44

Met Expectations / May Recommend: 7

Below Expectations / Unlikely To Recommend: 1

Did Not Meet Expectations / Very Unlikely To Recommend: 3

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)