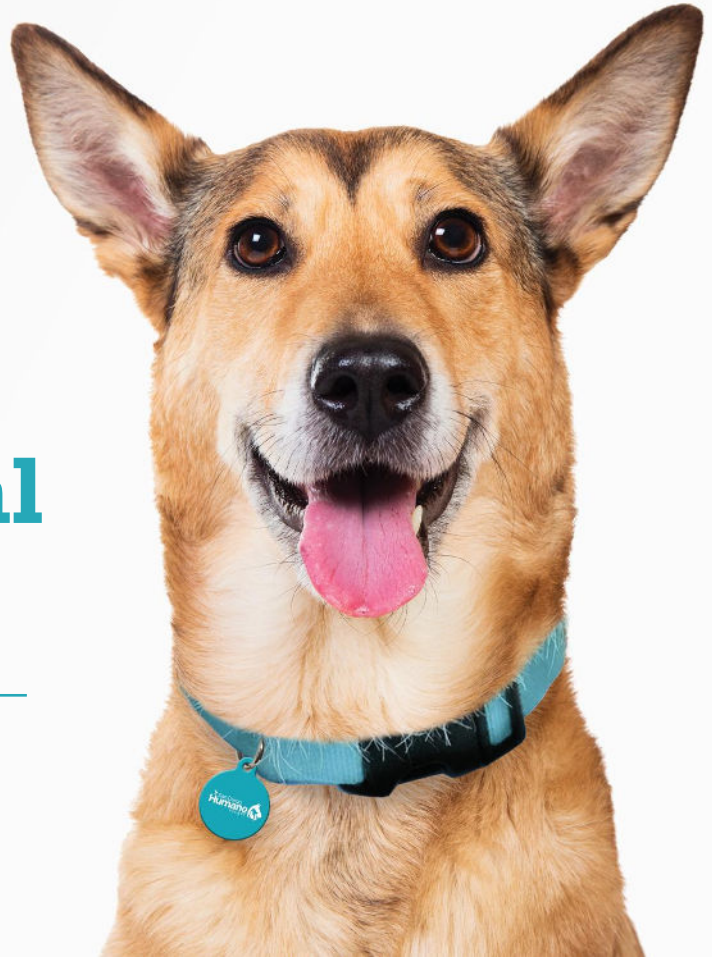


City of Del Mar

Quarterly Animal Services Report



1ST QUARTER • July 1 - September 30, 2025



Del Mar Total Animals Helped **24**

ANIMALS SHELTERED 6

COMMUNITY SERVICES* 18

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 3 Owner Surrender: 0 Transfer In: 0 Seizure: 0

INCOMING CATS

Stray: 0 Owner Surrender: 0 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 3 Owner Surrender: 0 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 90.0%*

*Organization wide

OUTGOING DOGS

Adopted: 2 Returned to Owner: 1 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 4.6 days

OUTGOING CATS

Adopted: 0 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: N/A

OUTGOING OTHER

Adopted: 0 Returned to Owner: 0 Transferred Out: 0 Euthanized: 2 Other: 0

Average Length of Stay: 10.5 days

Licensing, Medical & Community Services

LICENSES: 106 **TOTAL VACCINATIONS: 21** **RABIES: 8** **RABIES/FVRCP: 0** **DISTEMPER/FVRCP: 12**

MICROCHIPS: 3 **COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 13**

COMMUNITY SPAY/NEUTER SURGERIES: 4 **SHELTER SPAY/NEUTER SURGERIES: 3**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 13

Average Response Time: 10 minutes

Priority 2: 6

Average Response Time: 13 minutes

Priority 3: 0

Average Response Time: N/A

Priority 4: 3

Average Response Time: 14 hours

Priority 5: 37

Average Response Time: 1.5 hours

Total Calls: 59

BITE REPORTS: 3

NOTICE OF COMPLAINTS: 2

CITATIONS: 0

PARK PATROLS: 22

NOISE COMPLAINT CALLS: 6



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 99.3%* **TOTAL: 582**

Outstanding / Very Likely To Recommend: 527

Above Expectations / Likely To Recommend: 44

Met Expectations / May Recommend: 7

Below Expectations / Unlikely To Recommend: 1

Did Not Meet Expectations / Very Unlikely To Recommend: 3

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)