

City of Carlsbad

Quarterly Animal Services Report



1ST QUARTER • July 1 - September 30, 2025



Carlsbad Total Animals Helped **346**

ANIMALS SHELTERED 129
COMMUNITY SERVICES* 217

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 55 Owner Surrender: 12 Transfer In: 0 Seizure: 10

INCOMING CATS

Stray: 24 Owner Surrender: 16 Transfer In: 0 Seizure: 2

INCOMING OTHER

Stray: 5 Owner Surrender: 5 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 90.0%*

*Organization wide

OUTGOING DOGS

Adopted: 49 Returned to Owner: 18 Transferred Out: 5 Euthanized: 7 Other: 0

Average Length of Stay: 23.2 days

OUTGOING CATS

Adopted: 21 Returned to Owner: 3 Transferred Out: 4 Euthanized: 3 Other: 0

Average Length of Stay: 15.8 days

OUTGOING OTHER

Adopted: 6 Returned to Owner: 0 Transferred Out: 2 Euthanized: 2 Other: 0

Average Length of Stay: 19.9 days

Licensing, Medical & Community Services

LICENSES: 1,048 **TOTAL VACCINATIONS: 266** **RABIES: 95** **RABIES/FVRCP: 1** **DISTEMPER/FVRCP: 112**

MICROCHIPS: 33 **COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 172**

COMMUNITY SPAY/NEUTER SURGERIES: 29 **SHELTER SPAY/NEUTER SURGERIES: 51**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 103

Average Response Time: 15 minutes

Priority 2: 26

Average Response Time: 16 minutes

Priority 3: 11

Average Response Time: 10 hours

Priority 4: 64

Average Response Time: 15 hours

Priority 5: 120

Average Response Time: 4 hours

Total Calls: 324

BITE REPORTS: 49

NOTICE OF COMPLAINTS: 26

CITATIONS: 0

PARK PATROLS: 19

NOISE COMPLAINT CALLS: 35



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 99.3%* **TOTAL: 582**

Outstanding / Very Likely To Recommend: 527

Above Expectations / Likely To Recommend: 44

Met Expectations / May Recommend: 7

Below Expectations / Unlikely To Recommend: 1

Did Not Meet Expectations / Very Unlikely To Recommend: 3

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)