

City of San Marcos

Quarterly Animal Services Report



2ND QUARTER • October 1 - December 31, 2024



**San Marcos Total
Animals Helped 413**

ANIMALS SHELTERED 109

COMMUNITY SERVICES* 304

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 38 Owner Surrender: 15 Transfer In: 0 Seizure: 9

INCOMING CATS

Stray: 10 Owner Surrender: 24 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 8 Owner Surrender: 5 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 92.9%*

*Organization wide

OUTGOING DOGS

Adopted: 40 Returned to Owner: 34 Transferred Out: 1 Euthanized: 4 Other: 0

Average Length of Stay: 12.5 days

OUTGOING CATS

Adopted: 39 Returned to Owner: 1 Transferred Out: 0 Euthanized: 1 Other: 0

Average Length of Stay: 19.3 days

OUTGOING OTHER

Adopted: 12 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 108.2 days

Licensing, Medical & Community Services

LICENSES: 597 TOTAL VACCINATIONS: 382 RABIES: 131 DISTEMPER/FVRCP: 190 MICROCHIPS: 53

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 240

COMMUNITY SPAY/NEUTER SURGERIES: 46 SHELTER SPAY/NEUTER SURGERIES: 62

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 46

Average Response Time: 16 minutes

Priority 2: 113

Average Response Time: 6 hours

Priority 3: 21

Average Response Time: 28 hours

Priority 4: 14

Average Response Time: 31 hours

Priority 5: 34

Average Response Time: 10 hours

Total Calls: 228

BITE REPORTS: 23 NOTICE OF COMPLAINTS: 19 CITATIONS: 0

PARK PATROLS: 7 NOISE COMPLAINT CALLS: 16



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 96.9%*

5-Outstanding: 163 4-Above Expectations: 16 3-Met Expectations: 9 2-Below Expectations: 5

1-Did Not Meet Expectations: 1 Total: 194

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)