

City of San Diego

Quarterly Animal Services Report



2ND QUARTER • October 1 – December 31, 2024

Total Animals Helped **9,869**

STRAY ANIMALS **2,611**

Dog: 1,541 Cat: 971 Other: 99

OWNER SURRENDERED ANIMALS **907**

Dog: 376 Cat: 426 Other: 105

TRANSFERRED IN ANIMALS **9**

Dog: 2 Cat: 7 Other: 0

HUMANE LAW ENFORCEMENT* **282**

Dog: 193 Cat: 37 Other: 52

*Includes seizures, emergency boarding and abandoned animals



SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Disposition of San Diego Animals

ADOPTED: 2,704

Dog: 1,076 Cat: 1,457 Other: 171

TRANSFERRED OUT: 285

Dog: 140 Cat: 127 Other: 18

AVERAGE LENGTH OF STAY: 20.0 days

Dog: 18.6 Cat: 20.7 Other: 28.4

LIVE RELEASE RATE: 92.9%*

*Organization wide

RECLAIMED: 800

Dog: 688 Cat: 99 Other: 13

EUTHANIZED: 299

Dog: 165 Cat: 120 Other: 14

*Includes euthanasia by offsite vets

OTHER OUTCOMES: 34

Dog: 15 Cat: 10 Other: 9

*Unassisted death, other

COMMUNITY CATS RETURNED: 706



Licensing

TOTAL LICENSE: 9,367

Average processing time: 1.7 days

NEW LICENSE: 3,642

RENEWED LICENSE: 5,725

RABIES EXEMPTION: 23

SERVICE DOG LICENSE: 23

RECENT ADOPTION: 669

REPLACEMENT TAG: 84

Medical and Community Services

MEDICAL SERVICES

SHELTER SPAY/NEUTER: 2,227 **COMMUNITY SPAY/NEUTER: 1,032**

COMMUNITY SPAY/NEUTER VOUCHERS ISSUED: 64 **COMMUNITY SPAY/NEUTER VOUCHERS REDEEMED: 48**

VACCINATIONS AND MICROCHIPS

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 4,702 **TOTAL VACCINATIONS: 7,064**

RABIES: 2,813 **FVRCP/DISTEMPER: 3,182** **MICROCHIPS: 1,116**

COMMUNITY ENGAGEMENT PROGRAMS

NUMBER OF PROGRAMS: 136 **NUMBER OF COMMUNITY MEMBERS IMPACTED: 5,789**

MEALS FOR PET FAMILIES IN NEED: 304,662 **MEALS FOR RESCUE PARTNERS: 9,440**

Field Services/Dispatch Statistics

ENFORCEMENT ACTIVITIES

Priority 1: 1,317

Average Response Time: 49 minutes

Priority 2: 2,115

Average Response Time: 37 hours

Priority 3: 249

Average Response Time: 365 hours

Priority 4: 240

Average Response Time: 317 hours

Priority 5: 446

Average Response Time: 56 hours

Total Calls: 4,367

CRIMINAL CASES

REFERRED TO DISTRICT ATTORNEY (FELONY): 5

REFERRED TO CITY ATTORNEY (MISDEMEANOR): 5

OTHER

DANGEROUS DOG HEARINGS: 0

Declared dangerous: 0 Unfounded: 0

KENNEL INSPECTION STATUS: 3

New Kennel Inspections: 0 Renewed Kennel Inspections: 3

PARK PATROLS: 483

NOTICE OF COMPLAINTS: 239

BITE REPORTS: 394

CITATIONS: 33



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 96.9%*

5-Outstanding: 163

4-Above Expectations: 16

3-Met Expectations: 9

2-Below Expectations: 5

1-Did Not Meet Expectations: 1 Total: 194

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)

Facilities

SAN DIEGO BUILDING MAINTENANCE

New Maintenance Requests: 177 Maintenance Requests Completed: 196

Maintenance Requests Pending, Denied or In Progress: 0

Project Wildlife

WILDLIFE INTAKE: 627

