

City of Poway

Quarterly Animal Services Report



2ND QUARTER • October 1 - December 31, 2024



Poway Total Animals Helped **110**

ANIMALS SHELTERED 47

COMMUNITY SERVICES* 63

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 12 Owner Surrender: 13 Transfer In: 0 Seizure: 1

INCOMING CATS

Stray: 8 Owner Surrender: 9 Transfer In: 0 Seizure: 1

INCOMING OTHER

Stray: 0 Owner Surrender: 3 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 92.9%*

*Organization wide

OUTGOING DOGS

Adopted: 17 Returned to Owner: 7 Transferred Out: 0 Euthanized: 2 Other: 0

Average Length of Stay: 8.5 days

OUTGOING CATS

Adopted: 11 Returned to Owner: 5 Transferred Out: 0 Euthanized: 3 Other: 0

Average Length of Stay: 7.2 days

OUTGOING OTHER

Adopted: 1 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 42.0 days

Licensing, Medical & Community Services

LICENSES: 487 TOTAL VACCINATIONS: 77 RABIES: 29 DISTEMPER/FVRCP: 34 MICROCHIPS: 7

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 51

COMMUNITY SPAY/NEUTER SURGERIES: 7 SHELTER SPAY/NEUTER SURGERIES: 21

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 22

Average Response Time: 38 minutes

Priority 2: 40

Average Response Time: 4.5 hours

Priority 3: 8

Average Response Time: 27 hours

Priority 4: 6

Average Response Time: 74.5 hours

Priority 5: 17

Average Response Time: 13 hours

Total Calls: 93

BITE REPORTS: 12 NOTICE OF COMPLAINTS: 10 CITATIONS: 9

PARK PATROLS: 4 NOISE COMPLAINT CALLS: 6



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 96.9%*

5-Outstanding: 163 4-Above Expectations: 16 3-Met Expectations: 9 2-Below Expectations: 5

1-Did Not Meet Expectations: 1 Total: 194

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)