

City of Oceanside

Quarterly Animal Services Report



2ND QUARTER • October 1 - December 31, 2024



Oceanside Total Animals Helped **1,798**

ANIMALS SHELTERED 507
COMMUNITY SERVICES* 1,291

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 195 Owner Surrender: 88 Transfer In: 0 Seizure: 23

INCOMING CATS

Stray: 78 Owner Surrender: 82 Transfer In: 0 Seizure: 3

INCOMING OTHER

Stray: 25 Owner Surrender: 13 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 92.9%*

*Organization wide

OUTGOING DOGS

Adopted: 166 Returned to Owner: 107 Transferred Out: 9 Euthanized: 27 Other: 1

Average Length of Stay: 14.3 days

OUTGOING CATS

Adopted: 166 Returned to Owner: 22 Transferred Out: 3 Euthanized: 11 Other: 0

Average Length of Stay: 16.6 days

OUTGOING OTHER

Adopted: 34 Returned to Owner: 2 Transferred Out: 2 Euthanized: 2 Other: 1

Average Length of Stay: 42.1 days

Licensing, Medical & Community Services

LICENSES: 1,294 TOTAL VACCINATIONS: 1,696 RABIES: 612 DISTEMPER/FVRCP: 788 MICROCHIPS: 207

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 1,097

COMMUNITY SPAY/NEUTER SURGERIES: 132 SHELTER SPAY/NEUTER SURGERIES: 243

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 133

Average Response Time: 38 minutes

Priority 2: 323

Average Response Time: 7 hours

Priority 3: 49

Average Response Time: 25 hours

Priority 4: 54

Average Response Time: 26 hours

Priority 5: 135

Average Response Time: 4 hours

Total Calls: 694

BITE REPORTS: 101 NOTICE OF COMPLAINTS: 59 CITATIONS: 7

PARK PATROLS: 49 NOISE COMPLAINT CALLS: 59



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 96.9%*

5-Outstanding: 163 4-Above Expectations: 16 3-Met Expectations: 9 2-Below Expectations: 5

1-Did Not Meet Expectations: 1 Total: 194

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)