

City of La Mesa

Quarterly Animal Services Report



2ND QUARTER • October 1 - December 31, 2024



La Mesa Total Animals Helped **429**

ANIMALS SHELTERED 119
COMMUNITY SERVICES* 310

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 37 Owner Surrender: 20 Transfer In: 1 Seizure: 8

INCOMING CATS

Stray: 30 Owner Surrender: 11 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 4 Owner Surrender: 8 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 92.9%*

*Organization wide

OUTGOING DOGS

Adopted: 50 Returned to Owner: 20 Transferred Out: 3 Euthanized: 1 Other: 0

Average Length of Stay: 15.4 days

OUTGOING CATS

Adopted: 54 Returned to Owner: 4 Transferred Out: 0 Euthanized: 2 Other: 0

Average Length of Stay: 23.9 days

OUTGOING OTHER

Adopted: 8 Returned to Owner: 0 Transferred Out: 1 Euthanized: 1 Other: 0

Average Length of Stay: 45.2 days

Licensing, Medical & Community Services

LICENSES: 445 TOTAL VACCINATIONS: 391 RABIES: 134 DISTEMPER/FVRCP: 200 MICROCHIPS: 47

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 252

COMMUNITY SPAY/NEUTER SURGERIES: 35 SHELTER SPAY/NEUTER SURGERIES: 70

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 39

Average Response Time: 37 minutes

Priority 2: 110

Average Response Time: 40 hours

Priority 3: 10

Average Response Time: 748 hours

Priority 4: 9

Average Response Time: 351 hours

Priority 5: 35

Average Response Time: 20 hours

Total Calls: 203

BITE REPORTS: 15 NOTICE OF COMPLAINTS: 15 CITATIONS: 11

PARK PATROLS: 42 NOISE COMPLAINT CALLS: 16



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 96.9%*

5-Outstanding: 163 4-Above Expectations: 16 3-Met Expectations: 9 2-Below Expectations: 5

1-Did Not Meet Expectations: 1 Total: 194

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)