

# City of Escondido

## Quarterly Animal Services Report



2ND QUARTER • October 1 - December 31, 2024



**Escondido Total Animals Helped** **1,679**

**ANIMALS SHELTERED 562**  
**COMMUNITY SERVICES\* 1,117**

\*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Sheltered & Outgoing Animals

## INCOMING DOGS

Stray: 196 Owner Surrender: 90 Transfer In: 0 Seizure: 10

## INCOMING CATS

Stray: 151 Owner Surrender: 69 Transfer In: 0 Seizure: 3

## INCOMING OTHER

Stray: 29 Owner Surrender: 13 Transfer In: 0 Seizure: 1

**LIVE RELEASE RATE: 92.9%\***

\*Organization wide

## OUTGOING DOGS

Adopted: 169 Returned to Owner: 92 Transferred Out: 17 Euthanized: 36 Other: 0

Average Length of Stay: 19.2 days

## OUTGOING CATS

Adopted: 238 Returned to Owner: 24 Transferred Out: 1 Euthanized: 10 Other: 2

Average Length of Stay: 16.5 days

## OUTGOING OTHER

Adopted: 30 Returned to Owner: 3 Transferred Out: 4 Euthanized: 3 Other: 2

Average Length of Stay: 20.2 days

# Licensing, Medical & Community Services

**LICENSES: 916 TOTAL VACCINATIONS: 1,494 RABIES: 583 DISTEMPER/FVRCP: 682 MICROCHIPS: 184**

**COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 870**

**COMMUNITY SPAY/NEUTER SURGERIES: 147 SHELTER SPAY/NEUTER SURGERIES: 311**

# Humane Law Enforcement

## ENFORCEMENT ACTIVITIES

**Priority 1: 108**

Average Response Time: 18 minutes

**Priority 2: 299**

Average Response Time: 5 hours

**Priority 3: 35**

Average Response Time: 25 hours

**Priority 4: 33**

Average Response Time: 23 hours

**Priority 5: 87**

Average Response Time: 12.5 hours

**Total Calls: 562**

**BITE REPORTS: 51**

**NOTICE OF COMPLAINTS: 36**

**CITATIONS: 8**

**PARK PATROLS: 8**

**NOISE COMPLAINT CALLS: 47**



# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 96.9%\***

**5-Outstanding: 163**

**4-Above Expectations: 16**

**3-Met Expectations: 9**

**2-Below Expectations: 5**

**1-Did Not Meet Expectations: 1 Total: 194**

\*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)