

City of El Cajon

Quarterly Animal Services Report



2ND QUARTER • October 1 - December 31, 2024



El Cajon Total Animals Helped **1,205**

ANIMALS SHELTERED 446
COMMUNITY SERVICES* 759

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 175 Owner Surrender: 46 Transfer In: 0 Seizure: 23

INCOMING CATS

Stray: 104 Owner Surrender: 48 Transfer In: 0 Seizure: 4

INCOMING OTHER

Stray: 21 Owner Surrender: 25 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 92.9%*

*Organization wide

OUTGOING DOGS

Adopted: 123 Returned to Owner: 77 Transferred Out: 12 Euthanized: 26 Other: 2

Average Length of Stay: 11.4 days

OUTGOING CATS

Adopted: 171 Returned to Owner: 8 Transferred Out: 0 Euthanized: 8 Other: 2

Average Length of Stay: 20.1 days

OUTGOING OTHER

Adopted: 33 Returned to Owner: 1 Transferred Out: 5 Euthanized: 2 Other: 0

Average Length of Stay: 14.1 days

Licensing, Medical & Community Services

LICENSES: 555 TOTAL VACCINATIONS: 866 RABIES: 319 DISTEMPER/FVRCP: 441 MICROCHIPS: 118

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 586

COMMUNITY SPAY/NEUTER SURGERIES: 97 SHELTER SPAY/NEUTER SURGERIES: 243

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 70

Average Response Time: 12 minutes

Priority 2: 151

Average Response Time: 34 hours

Priority 3: 20

Average Response Time: 298 hours

Priority 4: 18

Average Response Time: 297 hours

Priority 5: 39

Average Response Time: 1 hour

Total Calls: 298

BITE REPORTS: 38 NOTICE OF COMPLAINTS: 13 CITATIONS: 3

PARK PATROLS: 1 NOISE COMPLAINT CALLS: 27



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 96.9%*

5-Outstanding: 163 4-Above Expectations: 16 3-Met Expectations: 9 2-Below Expectations: 5

1-Did Not Meet Expectations: 1 Total: 194

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)