

City of Del Mar

Quarterly Animal Services Report



2ND QUARTER • October 1 - December 31, 2024



Del Mar Total Animals Helped **32**

ANIMALS SHELTERED 9

COMMUNITY SERVICES* 23

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 0 Owner Surrender: 0 Transfer In: 0 Seizure: 0

INCOMING CATS

Stray: 0 Owner Surrender: 0 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 9 Owner Surrender: 0 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 92.9%*

*Organization wide

OUTGOING DOGS

Adopted: 1 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 11.3 days

OUTGOING CATS

Adopted: 0 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: N/A

OUTGOING OTHER

Adopted: 1 Returned to Owner: 0 Transferred Out: 2 Euthanized: 0 Other: 0

Average Length of Stay: 36.5 days

Licensing, Medical & Community Services

LICENSES: 103 **TOTAL VACCINATIONS: 28** **RABIES: 12** **DISTEMPER/FVRCP: 13** **MICROCHIPS: 3**

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 18

COMMUNITY SPAY/NEUTER SURGERIES: 5 **SHELTER SPAY/NEUTER SURGERIES: 2**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 14

Average Response Time: 27 minutes

Priority 2: 7

Average Response Time: 3 hours

Priority 3: 2

Average Response Time: 22 hours

Priority 4: 2

Average Response Time: 1 hour

Priority 5: 27

Average Response Time: 1 hour

Total Calls: 52

BITE REPORTS: 3 **NOTICE OF COMPLAINTS: 1** **CITATIONS: 0**

PARK PATROLS: 22 **NOISE COMPLAINT CALLS: 1**



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 96.9%*

5-Outstanding: 163 **4-Above Expectations: 16** **3-Met Expectations: 9** **2-Below Expectations: 5**

1-Did Not Meet Expectations: 1 **Total: 194**

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)