

City of Carlsbad

Quarterly Animal Services Report



2ND QUARTER • October 1 - December 31, 2024



Carlsbad Total Animals Helped **270**

ANIMALS SHELTERED 79
COMMUNITY SERVICES* 191

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 26 Owner Surrender: 10 Transfer In: 0 Seizure: 12

INCOMING CATS

Stray: 13 Owner Surrender: 8 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 3 Owner Surrender: 7 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 92.9%*

*Organization wide

OUTGOING DOGS

Adopted: 21 Returned to Owner: 22 Transferred Out: 1 Euthanized: 4 Other: 0
Average Length of Stay: 17.4 days

OUTGOING CATS

Adopted: 28 Returned to Owner: 3 Transferred Out: 0 Euthanized: 4 Other: 1
Average Length of Stay: 39.0 days

OUTGOING OTHER

Adopted: 8 Returned to Owner: 1 Transferred Out: 0 Euthanized: 1 Other: 0
Average Length of Stay: 20.3 days

Licensing, Medical & Community Services

LICENSES: 1,011 **TOTAL VACCINATIONS: 222** **RABIES: 75** **DISTEMPER/FVRCP: 104** **MICROCHIPS: 20**

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 153

COMMUNITY SPAY/NEUTER SURGERIES: 16 **SHELTER SPAY/NEUTER SURGERIES: 36**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 89

Average Response Time: 28 minutes

Priority 2: 62

Average Response Time: 7 hours

Priority 3: 10

Average Response Time: 25 hours

Priority 4: 15

Average Response Time: 17 hours

Priority 5: 37

Average Response Time: 2 hours

Total Calls: 213

BITE REPORTS: 17

NOTICE OF COMPLAINTS: 12

CITATIONS: 0

PARK PATROLS: 12

NOISE COMPLAINT CALLS: 14



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 96.9%*

5-Outstanding: 163

4-Above Expectations: 16

3-Met Expectations: 9

2-Below Expectations: 5

1-Did Not Meet Expectations: 1 Total: 194

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)