

# City of Solana Beach

## Quarterly Animal Services Report



3RD QUARTER • January 1 - March 31, 2025



### Solana Beach Total Animals Helped **18**

**ANIMALS SHELTERED 9**

**COMMUNITY SERVICES\* 9**

\*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Sheltered & Outgoing Animals

## INCOMING DOGS

Stray: 3 Owner Surrender: 3 Transfer In: 0 Seizure: 0

## INCOMING CATS

Stray: 1 Owner Surrender: 2 Transfer In: 0 Seizure: 0

## INCOMING OTHER

Stray: 0 Owner Surrender: 0 Transfer In: 0 Seizure: 0

**LIVE RELEASE RATE: 92.5%\***

\*Organization wide

## OUTGOING DOGS

Adopted: 3 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 20.7 days

## OUTGOING CATS

Adopted: 2 Returned to Owner: 1 Transferred Out: 0 Euthanized: 1 Other: 0

Average Length of Stay: 4.3 days

## OUTGOING OTHER

Adopted: 0 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: N/A

# Licensing, Medical & Community Services

**LICENSES: 129**    **TOTAL VACCINATIONS: 15**    **RABIES: 5**    **DISTEMPER/FVRCP: 5**    **MICROCHIPS: 1**

**COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 7**

**COMMUNITY SPAY/NEUTER SURGERIES: 2**

**SHELTER SPAY/NEUTER SURGERIES: 4**

# Humane Law Enforcement

## ENFORCEMENT ACTIVITIES

**Priority 1: 11**

Average Response Time: 12 minutes

**Priority 2: 10**

Average Response Time: 3 hours

**Priority 3: 0**

Average Response Time: N/A

**Priority 4: 1**

Average Response Time: 62 hours

**Priority 5: 13**

Average Response Time: 7 minutes

**Total Calls: 35**

**BITE REPORTS: 3**

**NOTICE OF COMPLAINTS: 5**

**CITATIONS: 0**

**PARK PATROLS: 11**

**NOISE COMPLAINT CALLS: 2**



# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 99.3%\***    **TOTAL: 448**

**Outstanding / Very Likely To Recommend: 409**

**Above Expectations / Likely To Recommend: 30**

**Met Expectations / May Recommend: 6**

**Below Expectations / Unlikely To Recommend: 2**

**Did Not Meet Expectations / Very Unlikely To Recommend: 1**

\*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)