

City of San Marcos

Quarterly Animal Services Report



3RD QUARTER • January 1 - March 31, 2025



**San Marcos Total
Animals Helped 411**

ANIMALS SHELTERED 76

COMMUNITY SERVICES* 335

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 35 Owner Surrender: 7 Transfer In: 0 Seizure: 8

INCOMING CATS

Stray: 11 Owner Surrender: 12 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 3 Owner Surrender: 0 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 92.5%*

*Organization wide

OUTGOING DOGS

Adopted: 21 Returned to Owner: 30 Transferred Out: 3 Euthanized: 1 Other: 0
Average Length of Stay: 20.1 days

OUTGOING CATS

Adopted: 14 Returned to Owner: 3 Transferred Out: 3 Euthanized: 2 Other: 0
Average Length of Stay: 18.0 days

OUTGOING OTHER

Adopted: 5 Returned to Owner: 1 Transferred Out: 0 Euthanized: 0 Other: 0
Average Length of Stay: 32.7 days

Licensing, Medical & Community Services

LICENSES: 667 TOTAL VACCINATIONS: 482 RABIES: 163 DISTEMPER/FVRCP: 227 MICROCHIPS: 49

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 277

COMMUNITY SPAY/NEUTER SURGERIES: 38 SHELTER SPAY/NEUTER SURGERIES: 19

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 54

Average Response Time: 17 minutes

Priority 2: 121

Average Response Time: 9 hours

Priority 3: 11

Average Response Time: 26 hours

Priority 4: 8

Average Response Time: 72 hours

Priority 5: 17

Average Response Time: 9 hours

Total Calls: 211

BITE REPORTS: 19

NOTICE OF COMPLAINTS: 10

CITATIONS: 8

PARK PATROLS: 8

NOISE COMPLAINT CALLS: 9



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 99.3%* TOTAL: 448

Outstanding / Very Likely To Recommend: 409

Above Expectations / Likely To Recommend: 30

Met Expectations / May Recommend: 6

Below Expectations / Unlikely To Recommend: 2

Did Not Meet Expectations / Very Unlikely To Recommend: 1

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)