

City of San Diego

Quarterly Animal Services Report



3RD QUARTER • January 1 – March 31, 2025

Total Animals Helped 8,989

STRAY ANIMALS 1,826

Dog: 1,301 Cat: 437 Other: 88

OWNER SURRENDERED ANIMALS 954

Dog: 534 Cat: 331 Other: 89

TRANSFERRED IN ANIMALS 20

Dog: 4 Cat: 15 Other: 1

HUMANE LAW ENFORCEMENT* 286

Dog: 200 Cat: 57 Other: 29

*Includes seizures, emergency boarding and abandoned animals



SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Disposition of San Diego Animals

ADOPTED: 1,864

Dog: 1,112 Cat: 570 Other: 182

TRANSFERRED OUT: 224

Dog: 175 Cat: 35 Other: 14

AVERAGE LENGTH OF STAY: 15.5 days

Dog: 15.7 Cat: 12.3 Other: 24.4

LIVE RELEASE RATE: 92.5%*

*Organization wide

RECLAIMED: 775

Dog: 646 Cat: 115 Other: 14

EUTHANIZED: 218

Dog: 145 Cat: 59 Other: 14

*Includes euthanasia by offsite vets

OTHER OUTCOMES: 40

Dog: 24 Cat: 11 Other: 5

*Unassisted death, other

COMMUNITY CATS RETURNED: 702



Licensing

TOTAL LICENSE: 9,963

Average processing time: 1.8 days

NEW LICENSE: 3,107

RENEWED LICENSE: 6,856

RABIES EXEMPTION: 33

SERVICE DOG LICENSE: 12

RECENT ADOPTION: 686

REPLACEMENT TAG: 80

Medical and Community Services

MEDICAL SERVICES

SHELTER SPAY/NEUTER: 1,357 **COMMUNITY SPAY/NEUTER: 1,058**

COMMUNITY SPAY/NEUTER VOUCHERS ISSUED: 96 **COMMUNITY SPAY/NEUTER VOUCHERS REDEEMED: 66**

VACCINATIONS AND MICROCHIPS

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 4,515 **TOTAL VACCINATIONS: 7,017**

RABIES: 2,734 **FVRCP/DISTEMPER: 3,109** **MICROCHIPS: 977**

COMMUNITY ENGAGEMENT PROGRAMS

NUMBER OF PROGRAMS: 130 **NUMBER OF COMMUNITY MEMBERS IMPACTED: 4,264**

MEALS FOR PET FAMILIES IN NEED: 379,419 **MEALS FOR RESCUE PARTNERS: 48,210**

Field Services/Dispatch Statistics

ENFORCEMENT ACTIVITIES

Priority 1: 1,256

Average Response Time: 23 minutes

Priority 2: 2,126

Average Response Time: 36.5 hours

Priority 3: 206

Average Response Time: 227 hours

Priority 4: 242

Average Response Time: 267 hours

Priority 5: 396

Average Response Time: 39 hours

Total Calls: 4,226

CRIMINAL CASES

REFERRED TO DISTRICT ATTORNEY (FELONY): 1

REFERRED TO CITY ATTORNEY (MISDEMEANOR): 1

OTHER

DANGEROUS DOG HEARINGS: 1

Declared dangerous: 4 Unfounded: 1

KENNEL INSPECTION STATUS: 4

New Kennel Inspections: 0 Renewed Kennel Inspections: 4

PARK PATROLS: 481

NOTICE OF COMPLAINTS: 201

BITE REPORTS: 256

CITATIONS: 53



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 99.3%* TOTAL: 448

Outstanding / Very Likely To Recommend: 409

Above Expectations / Likely To Recommend: 30

Met Expectations / May Recommend: 6

Below Expectations / Unlikely To Recommend: 2

Did Not Meet Expectations / Very Unlikely To Recommend: 1

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)

Facilities

SAN DIEGO BUILDING MAINTENANCE

New Maintenance Requests: 127 Maintenance Requests Completed: 124

Maintenance Requests Pending, Denied or In Progress: 3

Project Wildlife

WILDLIFE INTAKE: 629

