

City of Oceanside

Quarterly Animal Services Report



3RD QUARTER • January 1 - March 31, 2025



Oceanside Total Animals Helped **1,809**

ANIMALS SHELTERED 462
COMMUNITY SERVICES* 1,347

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 216 Owner Surrender: 78 Transfer In: 0 Seizure: 15

INCOMING CATS

Stray: 75 Owner Surrender: 49 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 6 Owner Surrender: 23 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 92.5%*

*Organization wide

OUTGOING DOGS

Adopted: 130 Returned to Owner: 104 Transferred Out: 29 Euthanized: 30 Other: 2

Average Length of Stay: 13.9 days

OUTGOING CATS

Adopted: 84 Returned to Owner: 14 Transferred Out: 2 Euthanized: 5 Other: 2

Average Length of Stay: 18.7 days

OUTGOING OTHER

Adopted: 38 Returned to Owner: 0 Transferred Out: 1 Euthanized: 1 Other: 0

Average Length of Stay: 40.9 days

Licensing, Medical & Community Services

LICENSES: 1,531 TOTAL VACCINATIONS: 1,851 RABIES: 697 DISTEMPER/FVRCP: 813 MICROCHIPS: 170

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 1,141

COMMUNITY SPAY/NEUTER SURGERIES: 119

SHELTER SPAY/NEUTER SURGERIES: 169

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 151

Average Response Time: 58 minutes

Priority 2: 341

Average Response Time: 5 hours

Priority 3: 33

Average Response Time: 18 hours

Priority 4: 40

Average Response Time: 29 hours

Priority 5: 136

Average Response Time: 16 hours

Total Calls: 701

BITE REPORTS: 67

NOTICE OF COMPLAINTS: 55

CITATIONS: 4

PARK PATROLS: 59

NOISE COMPLAINT CALLS: 51



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 99.3%* TOTAL: 448

Outstanding / Very Likely To Recommend: 409

Above Expectations / Likely To Recommend: 30

Met Expectations / May Recommend: 6

Below Expectations / Unlikely To Recommend: 2

Did Not Meet Expectations / Very Unlikely To Recommend: 1

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)