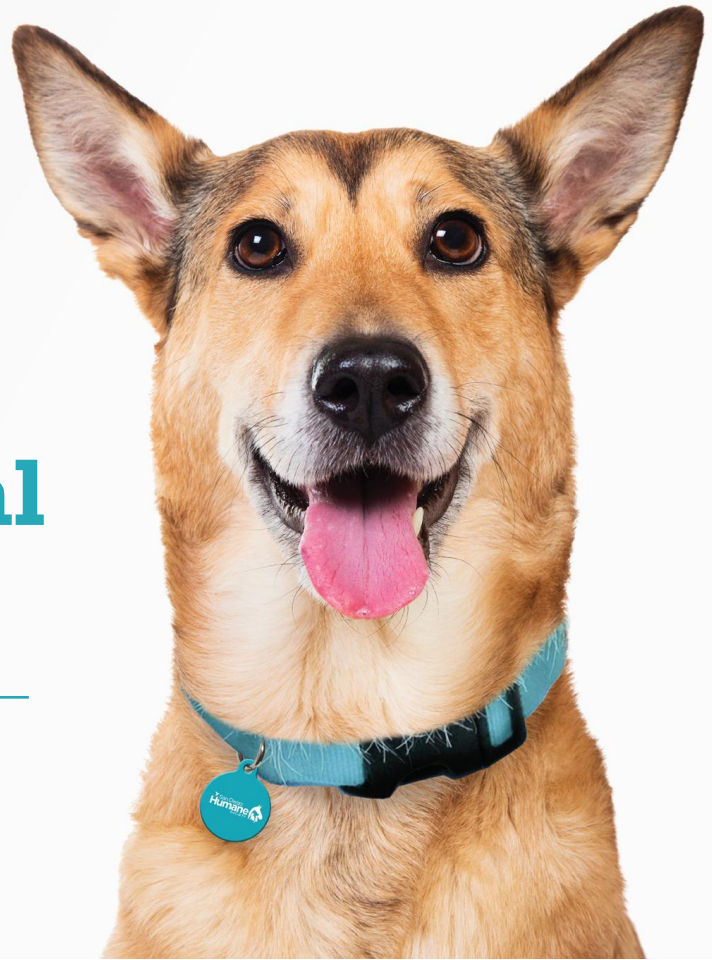


# City of La Mesa

## Quarterly Animal Services Report



3RD QUARTER • January 1 - March 31, 2025



## La Mesa Total Animals Helped **377**

**ANIMALS SHELTERED 133**  
**COMMUNITY SERVICES\* 244**

\*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO  
CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON  
CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO  
CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE  
CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Sheltered & Outgoing Animals

## INCOMING DOGS

Stray: 49 Owner Surrender: 16 Transfer In: 0 Seizure: 2

## INCOMING CATS

Stray: 17 Owner Surrender: 24 Transfer In: 0 Seizure: 2

## INCOMING OTHER

Stray: 8 Owner Surrender: 15 Transfer In: 0 Seizure: 0

**LIVE RELEASE RATE: 92.5%\***

\*Organization wide

## OUTGOING DOGS

Adopted: 34 Returned to Owner: 25 Transferred Out: 2 Euthanized: 3 Other: 0

Average Length of Stay: 8.0 days

## OUTGOING CATS

Adopted: 27 Returned to Owner: 5 Transferred Out: 7 Euthanized: 3 Other: 0

Average Length of Stay: 10.9 days

## OUTGOING OTHER

Adopted: 13 Returned to Owner: 0 Transferred Out: 9 Euthanized: 3 Other: 0

Average Length of Stay: 20.9 days

# Licensing, Medical & Community Services

**LICENSES: 503**    **TOTAL VACCINATIONS: 317**    **RABIES: 102**    **DISTEMPER/FVRCP: 153**    **MICROCHIPS: 33**

**COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 207**

**COMMUNITY SPAY/NEUTER SURGERIES: 23**      **SHELTER SPAY/NEUTER SURGERIES: 54**

# Humane Law Enforcement

## ENFORCEMENT ACTIVITIES

**Priority 1: 42**

Average Response Time: 13 minutes

**Priority 2: 110**

Average Response Time: 74 hours

**Priority 3: 14**

Average Response Time: 460.5 hours

**Priority 4: 13**

Average Response Time: 245 hours

**Priority 5: 61**

Average Response Time: 19 hours

**Total Calls: 240**

**BITE REPORTS: 15**    **NOTICE OF COMPLAINTS: 17**    **CITATIONS: 10**

**PARK PATROLS: 55**    **NOISE COMPLAINT CALLS: 25**



# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 99.3%\***    **TOTAL: 448**

**Outstanding / Very Likely To Recommend: 409**

**Above Expectations / Likely To Recommend: 30**

**Met Expectations / May Recommend: 6**

**Below Expectations / Unlikely To Recommend: 2**

**Did Not Meet Expectations / Very Unlikely To Recommend: 1**

\*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)