

# City of Escondido

## Quarterly Animal Services Report



3RD QUARTER • January 1 - March 31, 2025



### Escondido Total Animals Helped **1,699**

**ANIMALS SHELTERED 493**  
**COMMUNITY SERVICES\* 1,206**

\*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Sheltered & Outgoing Animals

## INCOMING DOGS

Stray: 192 Owner Surrender: 78 Transfer In: 0 Seizure: 19

## INCOMING CATS

Stray: 81 Owner Surrender: 79 Transfer In: 2 Seizure: 7

## INCOMING OTHER

Stray: 19 Owner Surrender: 16 Transfer In: 0 Seizure: 0

**LIVE RELEASE RATE: 92.5%\***

\*Organization wide

## OUTGOING DOGS

Adopted: 147 Returned to Owner: 103 Transferred Out: 22 Euthanized: 22 Other: 3

Average Length of Stay: 16.6 days

## OUTGOING CATS

Adopted: 101 Returned to Owner: 13 Transferred Out: 1 Euthanized: 18 Other: 0

Average Length of Stay: 8.4 days

## OUTGOING OTHER

Adopted: 28 Returned to Owner: 1 Transferred Out: 1 Euthanized: 5 Other: 0

Average Length of Stay: 21.2 days

# Licensing, Medical & Community Services

**LICENSES: 1,027 TOTAL VACCINATIONS: 1,576 RABIES: 594 DISTEMPER/FVRCP: 751 MICROCHIPS: 183**

**COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 932**

**COMMUNITY SPAY/NEUTER SURGERIES: 171 SHELTER SPAY/NEUTER SURGERIES: 185**

# Humane Law Enforcement

## ENFORCEMENT ACTIVITIES

**Priority 1: 138**

Average Response Time: 49 minutes

**Priority 2: 300**

Average Response Time: 6 hours

**Priority 3: 32**

Average Response Time: 33 hours

**Priority 4: 36**

Average Response Time: 48 hours

**Priority 5: 85**

Average Response Time: 7 hours

**Total Calls: 591**

**BITE REPORTS: 45**

**NOTICE OF COMPLAINTS: 37**

**CITATIONS: 6**

**PARK PATROLS: 16**

**NOISE COMPLAINT CALLS: 32**



# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 99.3%\* TOTAL: 448**

**Outstanding / Very Likely To Recommend: 409**

**Above Expectations / Likely To Recommend: 30**

**Met Expectations / May Recommend: 6**

**Below Expectations / Unlikely To Recommend: 2**

**Did Not Meet Expectations / Very Unlikely To Recommend: 1**

\*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)