

City of Encinitas

Quarterly Animal Services Report



3RD QUARTER • January 1 - March 31, 2025



Encinitas Total Animals Helped **112**

ANIMALS SHELTERED 34
COMMUNITY SERVICES* 78

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 12 Owner Surrender: 1 Transfer In: 0 Seizure: 5

INCOMING CATS

Stray: 2 Owner Surrender: 7 Transfer In: 0 Seizure: 1

INCOMING OTHER

Stray: 5 Owner Surrender: 1 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 92.5%*

*Organization wide

OUTGOING DOGS

Adopted: 3 Returned to Owner: 13 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 3.8 days

OUTGOING CATS

Adopted: 8 Returned to Owner: 1 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 26.6 days

OUTGOING OTHER

Adopted: 3 Returned to Owner: 2 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 27.8 days

Licensing, Medical & Community Services

LICENSES: 683 **TOTAL VACCINATIONS: 107** **RABIES: 40** **DISTEMPER/FVRCP: 37** **MICROCHIPS: 13**

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 62

COMMUNITY SPAY/NEUTER SURGERIES: 12 **SHELTER SPAY/NEUTER SURGERIES: 5**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 49

Average Response Time: 15 minutes

Priority 2: 91

Average Response Time: 6 hours

Priority 3: 8

Average Response Time: 19 hours

Priority 4: 10

Average Response Time: 32 hours

Priority 5: 60

Average Response Time: 2 hours

Total Calls: 218

BITE REPORTS: 25 **NOTICE OF COMPLAINTS: 12** **CITATIONS: 0**

PARK PATROLS: 69 **NOISE COMPLAINT CALLS: 4**



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 99.3%* **TOTAL: 448**

Outstanding / Very Likely To Recommend: 409

Above Expectations / Likely To Recommend: 30

Met Expectations / May Recommend: 6

Below Expectations / Unlikely To Recommend: 2

Did Not Meet Expectations / Very Unlikely To Recommend: 1

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)