

City of Del Mar

Quarterly Animal Services Report



3RD QUARTER • January 1 - March 31, 2025



Del Mar Total Animals Helped **16**

ANIMALS SHELTERED 6

COMMUNITY SERVICES* 10

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 4 Owner Surrender: 1 Transfer In: 0 Seizure: 0

INCOMING CATS

Stray: 1 Owner Surrender: 0 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 0 Owner Surrender: 0 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 92.5%*

*Organization wide

OUTGOING DOGS

Adopted: 3 Returned to Owner: 2 Transferred Out: 0 Euthanized: 1 Other: 0

Average Length of Stay: 52.3 days

OUTGOING CATS

Adopted: 1 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 24.1

OUTGOING OTHER

Adopted: 6 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 98.6 days

Licensing, Medical & Community Services

LICENSES: 140 **TOTAL VACCINATIONS: 11** **RABIES: 3** **DISTEMPER/FVRCP: 4** **MICROCHIPS: 1**

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 7

COMMUNITY SPAY/NEUTER SURGERIES: 3 **SHELTER SPAY/NEUTER SURGERIES: 6**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 20

Average Response Time: 14 minutes

Priority 2: 6

Average Response Time: 3 hours

Priority 3: 1

Average Response Time: 25 minutes

Priority 4: 4

Average Response Time: 29.5 hours

Priority 5: 15

Average Response Time: 4 hours

Total Calls: 46

BITE REPORTS: 1 **NOTICE OF COMPLAINTS: 3** **CITATIONS: 0**

PARK PATROLS: 12 **NOISE COMPLAINT CALLS: 0**



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 99.3%* **TOTAL: 448**

Outstanding / Very Likely To Recommend: 409

Above Expectations / Likely To Recommend: 30

Met Expectations / May Recommend: 6

Below Expectations / Unlikely To Recommend: 2

Did Not Meet Expectations / Very Unlikely To Recommend: 1

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)