

City of San Marcos

Quarterly Animal Services Report



1ST QUARTER • July 1 - September 30, 2024



**San Marcos Total
Animals Helped 370**

ANIMALS SHELTERED 132

COMMUNITY SERVICES* 238

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 43 Owner Surrender: 23 Transfer In: 0 Seizure: 4

INCOMING CATS

Stray: 34 Owner Surrender: 18 Transfer In: 0 Seizure: 3

INCOMING OTHER

Stray: 5 Owner Surrender: 2 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 90.4%*

*Organization wide

OUTGOING DOGS

Adopted: 31 Returned to Owner: 18 Transferred Out: 0 Euthanized: 8 Other: 0

Average Length of Stay: 15.5 days

OUTGOING CATS

Adopted: 57 Returned to Owner: 7 Transferred Out: 0 Euthanized: 5 Other: 0

Average Length of Stay: 20.9 days

OUTGOING OTHER

Adopted: 11 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 25.6 days

Licensing, Medical & Community Services

LICENSES: 681 TOTAL VACCINATIONS: 341 RABIES: 118 DISTEMPER/FVRCP: 156 MICROCHIPS: 45

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 206

COMMUNITY SPAY/NEUTER SURGERIES: 13 SHELTER SPAY/NEUTER SURGERIES: 66

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 71

Average Response Time: 22 minutes

Priority 2: 124

Average Response Time: 7 hours

Priority 3: 15

Average Response Time: 19 hours

Priority 4: 20

Average Response Time: 29.5 hours

Priority 5: 34

Average Response Time: 3 hours

Total Calls: 264

BITE REPORTS: 18 NOTICE OF COMPLAINTS: 12 CITATIONS: 2

PARK PATROLS: 29 NOISE COMPLAINT CALLS: 14



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 97.4%*

5-Outstanding: 165 4-Above Expectations: 36 3-Met Expectations: 20 2-Below Expectations: 6

1-Did Not Meet Expectations: 0 Total: 227

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)