

City of San Diego

Quarterly Animal Services Report



1ST QUARTER • July 1 – September 30, 2024

Total Animals Helped 11,684

STRAY ANIMALS 3,560

Dog: 1,556 Cat: 1,874 Other: 130

OWNER SURRENDERED ANIMALS 927

Dog: 431 Cat: 412 Other: 84

TRANSFERRED IN ANIMALS 6

Dog: 0 Cat: 6 Other: 0

HUMANE LAW ENFORCEMENT* 239

Dog: 191 Cat: 36 Other: 12

*Includes seizures, emergency boarding and abandoned animals



SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Disposition of San Diego Animals

ADOPTED: 3,374

Dog: 1,236 Cat: 1,951 Other: 187

TRANSFERRED OUT: 235

Dog: 123 Cat: 74 Other: 38

AVERAGE LENGTH OF STAY: 20.3

Dog: 19.3 Cat: 19.7 Other: 34.5

LIVE RELEASE RATE: 90.4%*

*Organization wide

RECLAIMED: 763

Dog: 646 Cat: 106 Other: 11

EUTHANIZED: 473

Dog: 228 Cat: 226 Other: 19

*Includes euthanasia by offsite vets

OTHER OUTCOMES: 61

Dog: 20 Cat: 31 Other: 10

*Unassisted death, other

COMMUNITY CATS RETURNED: 949



Licensing

TOTAL LICENSE: 10,645

Average processing time: 1.2 days

NEW LICENSE: 4,927

RENEWED LICENSE: 5,718

RABIES EXEMPTION: 21

SERVICE DOG LICENSE: 22

RECENT ADOPTION: 727

REPLACEMENT TAG: 102

Medical and Community Services

MEDICAL SERVICES

SHELTER SPAY/NEUTER: 2,694 **COMMUNITY SPAY/NEUTER: 1,081**

COMMUNITY SPAY/NEUTER VOUCHERS ISSUED: 60 **COMMUNITY SPAY/NEUTER VOUCHERS REDEEMED: 48**

VACCINATIONS AND MICROCHIPS

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 5,477 **TOTAL VACCINATIONS: 7,809**

RABIES: 3,344 **FVRCP/DISTEMPER: 3,436** **MICROCHIPS: 1,801**

COMMUNITY ENGAGEMENT PROGRAMS

NUMBER OF PROGRAMS: 76 **NUMBER OF COMMUNITY MEMBERS IMPACTED: 27,947**

MEALS FOR PET FAMILIES IN NEED: 288,846 **MEALS FOR RESCUE PARTNERS: 16,309**

Field Services/Dispatch Statistics

ENFORCEMENT ACTIVITIES

Priority 1: 2,036

Average Response Time: 40 minutes

Priority 2: 2,249

Average Response Time: 36 hours

Priority 3: 339

Average Response Time: 305 hours

Priority 4: 333

Average Response Time: 275 hours

Priority 5: 595

Average Response Time: 64 hours

Total Calls: 5,552

CRIMINAL CASES

REFERRED TO DISTRICT ATTORNEY (FELONY): 3

REFERRED TO CITY ATTORNEY (MISDEMEANOR): 1

OTHER

DANGEROUS DOG HEARINGS: 0

Declared dangerous: 0 Unfounded: 0

KENNEL INSPECTION STATUS: 2

New Kennel Inspections: 0 Renewed Kennel Inspections: 2

PARK PATROLS: 663

NOTICE OF COMPLAINTS: 166

BITE REPORTS: 376

CITATIONS: 45



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 97.4%*

5-Outstanding: 165

4-Above Expectations: 36

3-Met Expectations: 20

2-Below Expectations: 6

1-Did Not Meet Expectations: 0 Total: 227

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)

Facilities

SAN DIEGO BUILDING MAINTENANCE

New Maintenance Requests: 89 Maintenance Requests Completed: 83

Maintenance Requests Pending, Denied or In Progress: 6

Project Wildlife

WILDLIFE INTAKE: 1,273

