

City of Oceanside

Quarterly Animal Services Report



1ST QUARTER • July 1 - September 30, 2024



**Oceanside Total
Animals Helped** **1,897**

ANIMALS SHELTERED 698
COMMUNITY SERVICES* 1,199

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 219 Owner Surrender: 83 Transfer In: 0 Seizure: 19

INCOMING CATS

Stray: 182 Owner Surrender: 69 Transfer In: 0 Seizure: 7

INCOMING OTHER

Stray: 43 Owner Surrender: 45 Transfer In: 0 Seizure: 31

LIVE RELEASE RATE: 90.4%*

*Organization wide

OUTGOING DOGS

Adopted: 180 Returned to Owner: 124 Transferred Out: 13 Euthanized: 28 Other: 3

Average Length of Stay: 15.2 days

OUTGOING CATS

Adopted: 206 Returned to Owner: 17 Transferred Out: 1 Euthanized: 28 Other: 4

Average Length of Stay: 18.9 days

OUTGOING OTHER

Adopted: 69 Returned to Owner: 23 Transferred Out: 9 Euthanized: 11 Other: 4

Average Length of Stay: 27.4 days

Licensing, Medical & Community Services

LICENSES: 1,502 TOTAL VACCINATIONS: 1,681 RABIES: 617 DISTEMPER/FVRCP: 759 MICROCHIPS: 211

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 1,066

COMMUNITY SPAY/NEUTER SURGERIES: 56 SHELTER SPAY/NEUTER SURGERIES: 319

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 215

Average Response Time: 50 minutes

Priority 2: 408

Average Response Time: 8 hours

Priority 3: 76

Average Response Time: 33 hours

Priority 4: 47

Average Response Time: 34 hours

Priority 5: 167

Average Response Time: 8 hours

Total Calls: 913

BITE REPORTS: 77 NOTICE OF COMPLAINTS: 29 CITATIONS: 1

PARK PATROLS: 44 NOISE COMPLAINT CALLS: 2



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 97.4%*

5-Outstanding: 165 4-Above Expectations: 36 3-Met Expectations: 20 2-Below Expectations: 6

1-Did Not Meet Expectations: 0 Total: 227

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)