

City of La Mesa

Quarterly Animal Services Report



1ST QUARTER • July 1 - September 30, 2024



La Mesa Total Animals Helped **451**

ANIMALS SHELTERED 215
COMMUNITY SERVICES* 236

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 69 Owner Surrender: 16 Transfer In: 0 Seizure: 5

INCOMING CATS

Stray: 50 Owner Surrender: 58 Transfer In: 0 Seizure: 6

INCOMING OTHER

Stray: 4 Owner Surrender: 7 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 90.4%*

*Organization wide

OUTGOING DOGS

Adopted: 40 Returned to Owner: 39 Transferred Out: 2 Euthanized: 4 Other: 1

Average Length of Stay: 14.2 days

OUTGOING CATS

Adopted: 89 Returned to Owner: 7 Transferred Out: 0 Euthanized: 7 Other: 0

Average Length of Stay: 14.3 days

OUTGOING OTHER

Adopted: 12 Returned to Owner: 1 Transferred Out: 1 Euthanized: 2 Other: 2

Average Length of Stay: 37.2 days

Licensing, Medical & Community Services

LICENSES: 524 **TOTAL VACCINATIONS: 282** **RABIES: 111** **DISTEMPER/FVRCP: 122** **MICROCHIPS: 42**

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 196

COMMUNITY SPAY/NEUTER SURGERIES: 14 **SHELTER SPAY/NEUTER SURGERIES: 105**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 78

Average Response Time: 18 minutes

Priority 2: 122

Average Response Time: 34 hours

Priority 3: 18

Average Response Time: 490 hours

Priority 4: 17

Average Response Time: 371 hours

Priority 5: 43

Average Response Time: 32 hours

Total Calls: 278

BITE REPORTS: 23 **NOTICE OF COMPLAINTS: 7** **CITATIONS: 3**

PARK PATROLS: 42 **NOISE COMPLAINT CALLS: 19**



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 97.4%*

5-Outstanding: 165 **4-Above Expectations: 36** **3-Met Expectations: 20** **2-Below Expectations: 6**

1-Did Not Meet Expectations: 0 **Total: 227**

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)