

# City of Escondido

## Quarterly Animal Services Report



1ST QUARTER • July 1 - September 30, 2024



**Escondido Total  
Animals Helped** **1,854**

**ANIMALS SHELTERED 780**  
**COMMUNITY SERVICES\* 1,074**

\*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO  
CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON  
CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO  
CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE  
CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Sheltered & Outgoing Animals

## INCOMING DOGS

Stray: 239 Owner Surrender: 88 Transfer In: 0 Seizure: 19

## INCOMING CATS

Stray: 266 Owner Surrender: 108 Transfer In: 0 Seizure: 10

## INCOMING OTHER

Stray: 30 Owner Surrender: 20 Transfer In: 0 Seizure: 0

**LIVE RELEASE RATE: 90.4%\***

\*Organization wide

## OUTGOING DOGS

Adopted: 206 Returned to Owner: 108 Transferred Out: 6 Euthanized: 25 Other: 0

Average Length of Stay: 17.5 days

## OUTGOING CATS

Adopted: 343 Returned to Owner: 23 Transferred Out: 2 Euthanized: 43 Other: 3

Average Length of Stay: 19.1 days

## OUTGOING OTHER

Adopted: 41 Returned to Owner: 6 Transferred Out: 8 Euthanized: 6 Other: 3

Average Length of Stay: 37.5 days

# Licensing, Medical & Community Services

**LICENSES: 973** **TOTAL VACCINATIONS: 1,353** **RABIES: 511** **DISTEMPER/FVRCP: 673** **MICROCHIPS: 168**

**COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 840**

**COMMUNITY SPAY/NEUTER SURGERIES: 129** **SHELTER SPAY/NEUTER SURGERIES: 444**

# Humane Law Enforcement

## ENFORCEMENT ACTIVITIES

**Priority 1: 170**

Average Response Time: 16 minutes

**Priority 2: 289**

Average Response Time: 7 hours

**Priority 3: 41**

Average Response Time: 21 hours

**Priority 4: 32**

Average Response Time: 16 hours

**Priority 5: 98**

Average Response Time: 11 hours

**Total Calls: 630**

**BITE REPORTS: 46**

**NOTICE OF COMPLAINTS: 47**

**CITATIONS: 12**

**PARK PATROLS: 72**

**NOISE COMPLAINT CALLS: 28**



# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 97.4%\***

**5-Outstanding: 165**

**4-Above Expectations: 36**

**3-Met Expectations: 20**

**2-Below Expectations: 6**

**1-Did Not Meet Expectations: 0 Total: 227**

\*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)