

City of Encinitas

Quarterly Animal Services Report



1ST QUARTER • July 1 - September 30, 2024



Encinitas Total Animals Helped **136**

ANIMALS SHELTERED 60
COMMUNITY SERVICES* 76

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 12 Owner Surrender: 2 Transfer In: 0 Seizure: 3

INCOMING CATS

Stray: 11 Owner Surrender: 22 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 10 Owner Surrender: 0 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 90.4%*

*Organization wide

OUTGOING DOGS

Adopted: 3 Returned to Owner: 11 Transferred Out: 0 Euthanized: 2 Other: 0

Average Length of Stay: 4.2 days

OUTGOING CATS

Adopted: 28 Returned to Owner: 5 Transferred Out: 0 Euthanized: 1 Other: 0

Average Length of Stay: 4.5 days

OUTGOING OTHER

Adopted: 10 Returned to Owner: 0 Transferred Out: 1 Euthanized: 1 Other: 0

Average Length of Stay: 37.1 days

Licensing, Medical & Community Services

LICENSES: 716 **TOTAL VACCINATIONS: 91** **RABIES: 35** **DISTEMPER/FVRCP: 35** **MICROCHIPS: 22**

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 62

COMMUNITY SPAY/NEUTER SURGERIES: 8

SHELTER SPAY/NEUTER SURGERIES: 34

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 74

Average Response Time: 22 minutes

Priority 2: 116

Average Response Time: 8 hours

Priority 3: 13

Average Response Time: 37 hours

Priority 4: 11

Average Response Time: 61 hours

Priority 5: 57

Average Response Time: 2 hours

Total Calls: 271

BITE REPORTS: 14

NOTICE OF COMPLAINTS: 2

CITATIONS: 0

PARK PATROLS: 31

NOISE COMPLAINT CALLS: 7



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 97.4%*

5-Outstanding: 165

4-Above Expectations: 36

3-Met Expectations: 20

2-Below Expectations: 6

1-Did Not Meet Expectations: 0 **Total: 227**

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)