

City of Solana Beach

Quarterly Animal Services Report

4TH QUARTER • April 1 - June 30, 2025



Solana Beach Total Animals Helped **9**

ANIMALS SHELTERED 5

COMMUNITY SERVICES* 4

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 3 Owner Surrender: 0 Transfer In: 0 Seizure: 1

INCOMING CATS

Stray: 1 Owner Surrender: 0 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 0 Owner Surrender: 0 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 88.7%*

*Organization wide

OUTGOING DOGS

Adopted: 2 Returned to Owner: 3 Transferred Out: 0 Euthanized: 1 Other: 0

Average Length of Stay: 6.1 days

OUTGOING CATS

Adopted: 1 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 5.9 days

OUTGOING OTHER

Adopted: 0 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: N/A

Licensing, Medical & Community Services

LICENSES: 130 **TOTAL VACCINATIONS: 3** **RABIES: 2** **DISTEMPER/FVRCP: 0** **MICROCHIPS: 0**

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 3

COMMUNITY SPAY/NEUTER SURGERIES: 0 **SHELTER SPAY/NEUTER SURGERIES: 1**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 19

Average Response Time: 26 minutes

Priority 2: 5

Average Response Time: 17 hours

Priority 3: 0

Average Response Time: N/A

Priority 4: 2

Average Response Time: 37.5 hours

Priority 5: 9

Average Response Time: 22 hours

Total Calls: 35

BITE REPORTS: 2 **NOTICE OF COMPLAINTS: 1** **CITATIONS: 0**

PARK PATROLS: 3 **NOISE COMPLAINT CALLS: 2**



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 99.2%* **TOTAL: 595**

Outstanding / Very Likely To Recommend: 555

Above Expectations / Likely To Recommend: 30

Met Expectations / May Recommend: 5

Below Expectations / Unlikely To Recommend: 4

Did Not Meet Expectations / Very Unlikely To Recommend: 1

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)