

# City of San Marcos

## Quarterly Animal Services Report



4TH QUARTER • April 1 - June 30, 2025



**San Marcos Total  
Animals Helped 477**

**ANIMALS SHELTERED 151**

**COMMUNITY SERVICES\* 326**

\*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO  
CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON  
CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO  
CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE  
CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Sheltered & Outgoing Animals

## INCOMING DOGS

Stray: 49 Owner Surrender: 19 Transfer In: 0 Seizure: 5

## INCOMING CATS

Stray: 37 Owner Surrender: 23 Transfer In: 0 Seizure: 5

## INCOMING OTHER

Stray: 5 Owner Surrender: 8 Transfer In: 0 Seizure: 0

**LIVE RELEASE RATE: 88.7%\***

\*Organization wide

## OUTGOING DOGS

Adopted: 35 Returned to Owner: 29 Transferred Out: 2 Euthanized: 7 Other: 0  
Average Length of Stay: 14.6 days

## OUTGOING CATS

Adopted: 33 Returned to Owner: 11 Transferred Out: 7 Euthanized: 3 Other: 1  
Average Length of Stay: 7.6 days

## OUTGOING OTHER

Adopted: 10 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 1  
Average Length of Stay: 10.4 days

# Licensing, Medical & Community Services

**LICENSES: 574** **TOTAL VACCINATIONS: 427** **RABIES: 159** **DISTEMPER/FVRCP: 194** **MICROCHIPS: 52**

**COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 268**

**COMMUNITY SPAY/NEUTER SURGERIES: 38** **SHELTER SPAY/NEUTER SURGERIES: 56**

# Humane Law Enforcement

## ENFORCEMENT ACTIVITIES

**Priority 1: 94**

Average Response Time: 15 minutes

**Priority 2: 132**

Average Response Time: 18 hours

**Priority 3: 6**

Average Response Time: 34 hours

**Priority 4: 15**

Average Response Time: 53.5 hours

**Priority 5: 41**

Average Response Time: 15 hours

**Total Calls: 288**

**BITE REPORTS: 20** **NOTICE OF COMPLAINTS: 23** **CITATIONS: 1**

**PARK PATROLS: 5** **NOISE COMPLAINT CALLS: 22**



# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 99.2%\*** **TOTAL: 595**

**Outstanding / Very Likely To Recommend: 555**

**Above Expectations / Likely To Recommend: 30**

**Met Expectations / May Recommend: 5**

**Below Expectations / Unlikely To Recommend: 4**

**Did Not Meet Expectations / Very Unlikely To Recommend: 1**

\*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)