

City of La Mesa

Quarterly Animal Services Report



4TH QUARTER • April 1 - June 30, 2025



La Mesa Total Animals Helped **422**

ANIMALS SHELTERED 154
COMMUNITY SERVICES* 268

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 51 Owner Surrender: 16 Transfer In: 0 Seizure: 11

INCOMING CATS

Stray: 48 Owner Surrender: 9 Transfer In: 0 Seizure: 2

INCOMING OTHER

Stray: 4 Owner Surrender: 13 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 88.7%*

*Organization wide

OUTGOING DOGS

Adopted: 42 Returned to Owner: 34 Transferred Out: 1 Euthanized: 1 Other: 1
Average Length of Stay: 13.0 days

OUTGOING CATS

Adopted: 27 Returned to Owner: 3 Transferred Out: 7 Euthanized: 7 Other: 3
Average Length of Stay: 9.7 days

OUTGOING OTHER

Adopted: 7 Returned to Owner: 1 Transferred Out: 1 Euthanized: 3 Other: 1
Average Length of Stay: 22.9 days

Licensing, Medical & Community Services

LICENSES: 417 **TOTAL VACCINATIONS: 330** **RABIES: 119** **DISTEMPER/FVRCP: 144** **MICROCHIPS: 36**

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 215

COMMUNITY SPAY/NEUTER SURGERIES: 29 **SHELTER SPAY/NEUTER SURGERIES: 54**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 87

Average Response Time: 1 hour

Priority 2: 126

Average Response Time: 45 hours

Priority 3: 18

Average Response Time: 384 hours

Priority 4: 8

Average Response Time: 586 hours

Priority 5: 47

Average Response Time: 67 hours

Total Calls: 286

BITE REPORTS: 11 **NOTICE OF COMPLAINTS: 7** **CITATIONS: 16**

PARK PATROLS: 49 **NOISE COMPLAINT CALLS: 22**



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 99.2%* **TOTAL: 595**

Outstanding / Very Likely To Recommend: 555

Above Expectations / Likely To Recommend: 30

Met Expectations / May Recommend: 5

Below Expectations / Unlikely To Recommend: 4

Did Not Meet Expectations / Very Unlikely To Recommend: 1

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)