

City of Encinitas

Quarterly Animal Services Report



4TH QUARTER • April 1 - June 30, 2025



Encinitas Total Animals Helped **104**

ANIMALS SHELTERED 45
COMMUNITY SERVICES* 59

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 18 Owner Surrender: 4 Transfer In: 0 Seizure: 6

INCOMING CATS

Stray: 7 Owner Surrender: 5 Transfer In: 0 Seizure: 1

INCOMING OTHER

Stray: 1 Owner Surrender: 3 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 88.7%*

*Organization wide

OUTGOING DOGS

Adopted: 7 Returned to Owner: 15 Transferred Out: 1 Euthanized: 1 Other: 0

Average Length of Stay: 5.4 days

OUTGOING CATS

Adopted: 9 Returned to Owner: 1 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 10.9 days

OUTGOING OTHER

Adopted: 6 Returned to Owner: 0 Transferred Out: 1 Euthanized: 0 Other: 0

Average Length of Stay: 30.5 days

Licensing, Medical & Community Services

LICENSES: 580 **TOTAL VACCINATIONS: 72** **RABIES: 29** **DISTEMPER/FVRCP: 29** **MICROCHIPS: 3**

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 43

COMMUNITY SPAY/NEUTER SURGERIES: 6 **SHELTER SPAY/NEUTER SURGERIES: 15**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 86

Average Response Time: 18 minutes

Priority 2: 129

Average Response Time: 7 hours

Priority 3: 15

Average Response Time: 30 hours

Priority 4: 11

Average Response Time: 62 hours

Priority 5: 30

Average Response Time: 90 hours

Total Calls: 271

BITE REPORTS: 21 **NOTICE OF COMPLAINTS: 8** **CITATIONS: 0**

PARK PATROLS: 35 **NOISE COMPLAINT CALLS: 4**



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 99.2%* **TOTAL: 595**

Outstanding / Very Likely To Recommend: 555

Above Expectations / Likely To Recommend: 30

Met Expectations / May Recommend: 5

Below Expectations / Unlikely To Recommend: 4

Did Not Meet Expectations / Very Unlikely To Recommend: 1

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)