

# City of Carlsbad

## Quarterly Animal Services Report



4TH QUARTER • April 1 - June 30, 2025



**Carlsbad Total Animals Helped 296**

**ANIMALS SHELTERED 106**  
**COMMUNITY SERVICES\* 190**

\*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Sheltered & Outgoing Animals

## INCOMING DOGS

Stray: 40 Owner Surrender: 14 Transfer In: 0 Seizure: 8

## INCOMING CATS

Stray: 24 Owner Surrender: 5 Transfer In: 1 Seizure: 2

## INCOMING OTHER

Stray: 9 Owner Surrender: 1 Transfer In: 0 Seizure: 2

**LIVE RELEASE RATE: 88.7%\***

\*Organization wide

## OUTGOING DOGS

Adopted: 22 Returned to Owner: 22 Transferred Out: 9 Euthanized: 5 Other: 4  
Average Length of Stay: 11.2 days

## OUTGOING CATS

Adopted: 16 Returned to Owner: 9 Transferred Out: 0 Euthanized: 2 Other: 0  
Average Length of Stay: 11.5 days

## OUTGOING OTHER

Adopted: 3 Returned to Owner: 2 Transferred Out: 5 Euthanized: 2 Other: 0  
Average Length of Stay: 34.1 days

# Licensing, Medical & Community Services

**LICENSES: 938**   **TOTAL VACCINATIONS: 245**   **RABIES: 94**   **DISTEMPER/FVRCP: 107**   **MICROCHIPS: 26**

**COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 155**

**COMMUNITY SPAY/NEUTER SURGERIES: 14**   **SHELTER SPAY/NEUTER SURGERIES: 30**

# Humane Law Enforcement

## ENFORCEMENT ACTIVITIES

**Priority 1: 186**

Average Response Time: 2 hours

**Priority 2: 98**

Average Response Time: 14 hours

**Priority 3: 15**

Average Response Time: 15 hours

**Priority 4: 11**

Average Response Time: 32 hours

**Priority 5: 33**

Average Response Time: 5 hours

**Total Calls: 343**

**BITE REPORTS: 62**

**NOTICE OF COMPLAINTS: 14**

**CITATIONS: 2**

**PARK PATROLS: 10**

**NOISE COMPLAINT CALLS: 18**



# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 99.2%\***   **TOTAL: 595**

**Outstanding / Very Likely To Recommend: 555**

**Above Expectations / Likely To Recommend: 30**

**Met Expectations / May Recommend: 5**

**Below Expectations / Unlikely To Recommend: 4**

**Did Not Meet Expectations / Very Unlikely To Recommend: 1**

\*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)