

City of Solana Beach

FY24-25 Animal Services Report



July 1, 2024 - June 30, 2025



Solana Beach Total Animals Helped 47

ANIMALS SHELTERED 17

COMMUNITY SERVICES* 30

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 8 Owner Surrender: 3 Transfer In: 0 Seizure: 1

INCOMING CATS

Stray: 3 Owner Surrender: 2 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 0 Owner Surrender: 0 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 90.9%*

*Organization wide

OUTGOING DOGS

Adopted: 7 Returned to Owner: 5 Transferred Out: 0 Euthanized: 1 Other: 0

Average Length of Stay: 8.9 days

OUTGOING CATS

Adopted: 5 Returned to Owner: 1 Transferred Out: 0 Euthanized: 1 Other: 0

Average Length of Stay: 33.2 days

OUTGOING OTHER

Adopted: 1 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 97.2 days

Licensing, Medical & Community Services

LICENSES: 522 **TOTAL VACCINATIONS: 40** **RABIES: 15** **DISTEMPER/FVRCP: 16** **MICROCHIPS: 5**

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 24

COMMUNITY SPAY/NEUTER SURGERIES: 2

SHELTER SPAY/NEUTER SURGERIES: 6

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 51

Average Response Time: 23 minutes

Priority 2: 28

Average Response Time: 6 hours

Priority 3: 4

Average Response Time: 38 hours

Priority 4: 6

Average Response Time: 29 hours

Priority 5: 58

Average Response Time: 4 hours

Total Calls: 147

BITE REPORTS: 11 **NOTICE OF COMPLAINTS: 8** **CITATIONS: 0**

PARK PATROLS: 50 **NOISE COMPLAINT CALLS: 7**



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 98.6%* **TOTAL: 1,464**

Outstanding / Very Likely To Recommend: 1,292

Above Expectations / Likely To Recommend: 112

Met Expectations / May Recommend: 40

Below Expectations / Unlikely To Recommend: 17

Did Not Meet Expectations / Very Unlikely To Recommend: 3

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)