

# City of San Diego

## FY24-25 Animal Services Report



July 1, 2024 – June 30, 2025

**Total Animals Helped 41,525**

**STRAY ANIMALS 11,427**

Dog: 5,710 Cat: 5,189 Other: 528

**OWNER SURRENDERED ANIMALS 3,661**

Dog: 1,788 Cat: 1,528 Other: 345

**TRANSFERRED IN ANIMALS 58**

Dog: 10 Cat: 47 Other: 1

**HUMANE LAW ENFORCEMENT\* 1,161**

Dog: 820 Cat: 189 Other: 152

\*Includes seizures, emergency boarding and abandoned animals



**SAN DIEGO CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Disposition of San Diego Animals

**ADOPTED: 10,492**

Dog: 4,469 Cat: 5,280 Other: 743

**TRANSFERRED OUT: 1,020**

Dog: 516 Cat: 404 Other: 100

**AVERAGE LENGTH OF STAY: 18.4**

Dog: 17.7 Cat: 18.1 Other: 26.0

**LIVE RELEASE RATE: 90.9%\***

\*Organization wide

**RECLAIMED: 3,164**

Dog: 2,643 Cat: 441 Other: 80

**EUTHANIZED: 1,464**

Dog: 700 Cat: 688 Other: 76

\*Includes euthanasia by offsite vets

**OTHER OUTCOMES: 177**

Dog: 65 Cat: 77 Other: 35

\*Unassisted death, other

**COMMUNITY CATS RETURNED: 3,191**



## Licensing

**TOTAL LICENSE: 40,066**

Average processing time: 1.5 days

**NEW LICENSE: 15,853**

**RENEWED LICENSE: 24,213**

**RABIES EXEMPTION: 97**

**SERVICE DOG LICENSE: 85**

**RECENT ADOPTION: 2,728**

**REPLACEMENT TAG: 619**

## Medical and Community Services

### MEDICAL SERVICES

**SHELTER SPAY/NEUTER: 8,418**    **COMMUNITY SPAY/NEUTER: 4,418**

**COMMUNITY SPAY/NEUTER VOUCHERS ISSUED: 306**    **COMMUNITY SPAY/NEUTER VOUCHERS REDEEMED: 329**

### VACCINATIONS AND MICROCHIPS

**COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 19,365**    **TOTAL VACCINATIONS: 29,224**

**RABIES: 11,772**    **FVRCP/DISTEMPER: 13,024**    **MICROCHIPS: 4,748**

### COMMUNITY ENGAGEMENT PROGRAMS

**NUMBER OF PROGRAMS: 471**    **NUMBER OF COMMUNITY MEMBERS IMPACTED: 44,051**

**MEALS FOR PET FAMILIES IN NEED: 1,281,507**    **MEALS FOR RESCUE PARTNERS: 135,369**

# Field Services/Dispatch Statistics

## ENFORCEMENT ACTIVITIES

**Priority 1: 6,766**

Average Response Time: 53 minutes

**Priority 2: 8,771**

Average Response Time: 58 hours

**Priority 3: 1,147**

Average Response Time: 512 hours

**Priority 4: 1,221**

Average Response Time: 607 hours

**Priority 5: 1,893**

Average Response Time: 106 hours

**Total Calls: 19,798**

## CRIMINAL CASES

**REFERRED TO DISTRICT ATTORNEY (FELONY): 10**

**REFERRED TO CITY ATTORNEY (MISDEMEANOR): 10**

## OTHER

**DANGEROUS DOG HEARINGS: 1**

Declared dangerous: 8 Unfounded: 1

**KENNEL INSPECTION STATUS: 10**

New Kennel Inspections: 0 Renewed Kennel Inspections: 10

**NOTICE OF COMPLAINTS: 849**

**CITATIONS: 192**

**BITE REPORTS: 1,218**

**PARK PATROLS: 1,863**



# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 98.6%\* TOTAL: 1,464**

**Outstanding / Very Likely To Recommend: 1,292**

**Above Expectations / Likely To Recommend: 112**

**Met Expectations / May Recommend: 40**

**Below Expectations / Unlikely To Recommend: 17**

**Did Not Meet Expectations / Very Unlikely To Recommend: 3**

\*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)

# Facilities

## SAN DIEGO BUILDING MAINTENANCE

New Maintenance Requests: 441

Maintenance Requests Completed: 456

Maintenance Requests Pending, Denied or In Progress: 3

# Project Wildlife

**WILDLIFE INTAKE: 4,410**



# Volunteers

San Diego Campus: 1,339

Humane Law Enforcement: 43

El Cajon Campus: 420

Group Service: 296

Escondido Campus: 465

Foster: 1,508

Oceanside Campus: 414

Events: 1,000

Bahde Wildlife Center: 135

Community Engagement: 99

Ramona Wildlife Center: 80

Specialty Service: 96

**TOTAL INDIVIDUAL VOLUNTEERS: 5,895**